



March 4, 2003

RECEIVED

MAR 11 2003

PUBLIC SERVICE
COMMISSION

Helen Helton
Executive Director
Kentucky Public Service Commission
PO Box
211 Sower Blvd.
Frankfort KY 40602

RE: Buy One Get One Voice Line Free / Trunk

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders by April 30, 2003. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. Promotion does not include data lines. This promotion can be combined with other promotions. New customers are not eligible. Company facilities must be available to provision this promotion.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.

Sincerely,


Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 12 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 



December 18, 2002

Helen Helton
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
Frankfort KY 40602

RECEIVED

DEC 23 2002

PUBLIC SERVICE
COMMISSION

RE: Existing Customer Long Distance Promotion (Date Revised)

We will be offering the promotions listed below as follows:

Existing Customer Long Distance Promotion

Existing customers who renew their service agreement and subscribe to NuVox long distance service on the new service agreement or who add NUVOX long distance to their current service agreements will receive a special rate of \$.05 per minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audio conferencing or international minutes of use. Calls under this plan will be billed with a 18-second minimum duration and will be billed in 6-second increments thereafter. Promotion ends March 31, 2003.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.


Sincerely,


Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 24 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR



September 10, 2002

Helen Helton
Executive Director
Kentucky Public Service Commission
PO Box
211 Sower Blvd.
Frankfort KY 40602

763-1108
RECEIVED

SEP 13 2002

**PSC
FINANCIAL ANALYSIS**

RE: Buy One Get One Voice Line Free / Trunk

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders by November 30, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. Promotion does not include data lines. This promotion can be combined with other promotions. New customers are not eligible. Company facilities must be available to provision this promotion.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.

Sincerely,

A handwritten signature in cursive script that reads "Mary Campbell".

Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 14 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY EXECUTIVE DIRECTOR



September 11, 2002

Helen Helton
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
Frankfort KY 40602

RECEIVED

SEP 12 2002

PUBLIC SERVICE
COMMISSION

RE: Louisville Business Promotion


Dear Director Helton:

Enclosed please find an original and three copies of NuVox's Louisville Business Promotion.

Please return a filed stamped copy in the envelope provided.

If you have questions regarding this filing, please call me at (864) 331-8252.

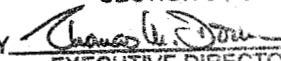
With best regards,


Mary H. Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 13 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

Louisville Business Bundle Promotion:

NuVox's Broadband Bundle promotion offers new customers voice and Internet service with additional monthly savings for volume purchases.

- Free Managed Router Service
- 100 free monthly minutes of domestic Long Distance service per voice line
- All domestic LD usage over and above the monthly free allowance will be billed at a special promotional rate of 5 cents per minute.

This promotion is available through November 1, 2002. Customers must select NuVox as their primary long distance provider on all voice lines purchased in order to qualify for this promotion. Customers must have a minimum of one-year term agreement. Additional monthly taxes, fees and surcharges will apply and are not included in the promotional prices. This promotion cannot be combined with any other promotion. Standard early termination and installation charges will apply. Available where facilities allow.

Level	192K		
<i>Lines</i>	<i>Standard Price</i>	<i>Promo Discount</i>	
10	\$ 630.00	\$45.00	
11	\$ 675.00	\$90.00	
12	\$ 720.00	\$135.00	
13	\$ 765.00	\$180.00	
14	\$ 810.00	\$225.00	
15	\$ 855.00	\$270.00	
16	\$ 900.00	\$315.00	
17	\$ 945.00	\$360.00	
18	\$ 990.00	\$405.00	
19	\$ 1,035.00	\$450.00	
20	\$ 1,080.00	\$495.00	
21	\$ 1,125.00	\$540.00	

Level	320K		
<i>Lines</i>	<i>Standard Price</i>	<i>Promo Discount</i>	
9	\$ 705.00	\$45.00	
10	\$ 750.00	\$90.00	
11	\$ 795.00	\$135.00	
12	\$ 840.00	\$180.00	
13	\$ 885.00	\$225.00	
14	\$ 930.00	\$270.00	
15	\$ 975.00	\$315.00	
16	\$ 1,020.00	\$360.00	
17	\$ 1,065.00	\$405.00	
18	\$ 1,110.00	\$450.00	
19	\$ 1,155.00	\$495.00	
20	\$ 1,200.00	\$540.00	
21	\$ 1,245.00	\$585.00	

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 13 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Dyer
EXECUTIVE DIRECTOR

Louisville Business Bundle Promotion

Level 640K

<i>Lines</i>	<i>Standard Price</i>	<i>Promo Discount</i>
8	\$ 790.00	\$45.00
9	\$ 835.00	\$90.00
10	\$ 880.00	\$135.00
11	\$ 925.00	\$180.00
12	\$ 970.00	\$225.00
13	\$ 1,015.00	\$270.00
14	\$ 1,060.00	\$315.00
15	\$ 1,105.00	\$360.00
16	\$ 1,150.00	\$405.00
17	\$ 1,195.00	\$450.00
18	\$ 1,240.00	\$495.00
19	\$ 1,285.00	\$540.00
20	\$ 1,330.00	\$585.00
21	\$ 1,375.00	\$675.00

Level 1024K

<i>Lines</i>	<i>Standard Price</i>	<i>Promo Discount</i>
7	\$ 875.00	\$45.00
8	\$ 920.00	\$90.00
9	\$ 965.00	\$135.00
10	\$ 1,010.00	\$180.00
11	\$ 1,055.00	\$225.00
12	\$ 1,100.00	\$270.00
13	\$ 1,145.00	\$315.00
14	\$ 1,190.00	\$360.00
15	\$ 1,235.00	\$405.00
16	\$ 1,280.00	\$450.00
17	\$ 1,325.00	\$495.00
18	\$ 1,370.00	\$540.00
19	\$ 1,415.00	\$585.00
20	\$ 1,460.00	\$675.00
21	\$ 1,505.00	\$720.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 18 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Brown
EXECUTIVE DIRECTOR

Louisville Business Bundle Promotion



T63-0936

June 17, 2002

Helen Helton
Executive Director
211 Sower Blvd.
Frankfort KY 40602

RECEIVED

AUG 16 2002

PUBLIC SERVICE
COMMISSION

RE: "Free Month" Promotion

We will be offering the promotions listed below as follows:

"Free Month" Promotion

Customers who sign new service contracts for Bundled services by December 31, 2002 will receive a "free month" of service credit for each year of the applicable contract term. Customers will receive their free month after they have fulfilled their initial contract term, in the following manner:

- Customers signing a one-year contract receive the 13th month free.
- Customers signing a two-year contract receive the 13th and 25th months free.
- Customers signing a three-year contract receive the 13th, 25th, and 37th months free.

To qualify, the contract must include Bundled services with 8 or more lines, long distance service on all lines, and qualifying Internet service. The dollar amount of the free service credit is the fixed monthly recurring charges for the Bundled service. The amount will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer at the time of original contract. Customers must keep all services for the entire contract term to receive the free month.

Other ancillary services, long distance usage in excess of the Broadband Bundle Plus 100 minutes per line, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service. This promotion is available where facilities allow.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.

Sincerely,

Mary Campbell
Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 17 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY *Charles L. Dorn*
EXECUTIVE DIRECTOR



April 29, 2002

Helen Helton
Executive Director
730 Schenkel Lane
Frankfort KY 40602

RECEIVED

AUG 16 2002

PUBLIC SERVICE
COMMISSION

RE: 2nd Quarter Promotional Offering

We will be offering the promotions listed below as follows:

This letter is to advise you of three promotions being offered by NuVox Communications, Inc.

- 1) New Customers and existing customers adding new service will have any installation charges waived if customer purchases long distance and an ancillary service of at least \$24.95 per month.
- 2) New Customers and existing customers adding new service will have any installation charges waived if customer purchases internet service as well as an ancillary service of at least \$24.95 per month.
- 3) New Customers and existing customers adding new service will have any installation charges waived if customer purchases 24 or more voice channels.

Customer must have at least five lines to qualify.


Ancillary services are selected from a specific list.

This promotion will be in effect until August 31, 2002 and is available where facilities allow.

If you have questions regarding this filing, please call me at (864) 967-4110

Please return a filed-stamped copy in the envelope provided.

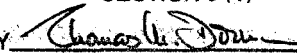
Sincerely,


Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 17 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR



T63-0687

June 19, 2002

Helen Helton
Executive Director
Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
Frankfort KY 40602

RECEIVED

JUN 18 2002

PUBLIC SERVICE
COMMISSION

Re: Fill the T Promotion

Nuvox will be offering the following promotion:

Fill The "T" Promotion

Existing customers can obtain additional voice lines for the remaining portion of their contract at the following rate:

\$15.00 per line per month / No installation fee
\$ 7.50 per line per month / Installation \$5.00 per line
\$ 1.00 per line per month / Installation of \$15.00 per line

This promotion will expire on July 15, 2002.

Customers must be:
Currently on Nuvox's service
A Business Customer
Service provisioned on a Nuvox facility via T-1
T-1 serving the customer has channel availability
Number of lines ordered cannot exceed current T-1 capacity.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.

Sincerely,

Mary Campbell

Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 19 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY *Stephen Bell*
SECRETARY OF THE COMMISSION



T63-0686

June 17, 2002

RECEIVED

JUN 18 2002

Helen Helton
Executive Director
211 Sower Blvd.
Frankfort KY 40602

PUBLIC SERVICE
COMMISSION

RE: Double the Bandwidth

We will be offering the promotions listed below as follows:

Promotion Period: June 19, 2002 – August 31, 2002, new customers only.

Customer purchases at least \$24.95 in ancillary services or pay full installation charges for voice services purchased. (Concurring promo waver installation allowed if ancillary services are purchased.) Customer will receive a higher speed at the price of the speed below it.

1. Double The Internet for these speeds

- 128K double to 256K
- 192K increases to 320K
- 256K doubles to 512K
- 320K doubles to 640K
- 384K doubles to 768K
- 512K doubles to 1024K
- 640K increases to 1024K

ORIGINAL

Ancillary services are selected from a specific list.

This promotion is available where facilities allow.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.

Sincerely,

Mary Campbell
Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 19 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY *Stephen Bell*
SECRETARY OF THE COMMISSION



May 6, 2002

Helen Helton
Executive Director
730 Schenkel Lane
Frankfort KY 40602

RECEIVED

JUN 10 2002

PUBLIC SERVICE
COMMISSION

RE: Double the Bandwidth

We will be offering the promotions listed below as follows:

Promotion Period: May 20, 2002 – August 31, 2002, new customers only.

Customer purchases at least \$24.95 in ancillary services or pay full installation charges for voice services purchased. (Concurring promo waving installation allowed if ancillary services are purchased.) Customer will receive a higher bandwidth speed at the price of the speed below it.

1. Double The Internet for these speeds only:

- 128K double to 256K
- 192K increases to 320K
- 256K doubles to 512K
- 320K doubles to 640K
- 384K doubles to 768K
- 512K doubles to 1024K
- 640K increases to 1024K

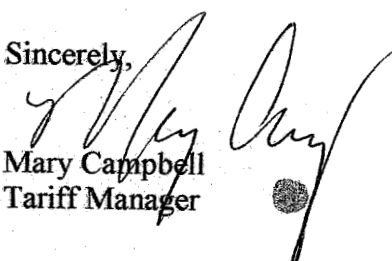
Ancillary services are selected from a specific list.

This promotion is available where facilities allow.

If you have questions regarding this filing, please call me at (864) 331-8252

Please return a filed-stamped copy in the envelope provided.

Sincerely,


Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 11 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY Stanford Bell
SECRETARY OF THE COMMISSION



September 19, 2001

Helen Helton
Executive Director
730 Schenkel Lane
Frankfort KY 40602

RECEIVED

SEP 24 2001

PUBLIC SERVICE
COMMISSION

RE: Amended Promotional Offering

We will be offering the promotions listed below as follows:

This letter is to advise you of a promotion being offered by NuVox Communications, Inc.

Voice Only Product Installation Charge Wavier


New Customers and existing customers adding new service will have any installation charges waived. This promotion includes the following products: ISDN PRI and Full Voice T-1.

This promotion will be in effect until December 17, 2001 and is available where facilities allow.

If you have questions regarding this filing, please call me at (864) 967-4110

Please return a filed-stamped copy in the envelope provided.


Sincerely,


Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 25 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: 
SECRETARY OF THE COMMISSION



T 62-1130

August 20, 2001

Helen Helton
Executive Director
730 Schenkel Lane
Frankfort KY 40602

RECEIVED
AUG 24 2001
PUBLIC SERVICE
COMMISSION

RE: Promotional Offering:

TriVergent Communications, Inc. will be offering the following promotion:

New business customers that sign up for the Broadband service prior to October 15, 2001 will receive the following promotion for the duration of their contract:

Sign up for 320K in bandwidth and receive 640K
Sign up for 640K in bandwidth and receive 1meg

Customer must have a minimum of six voice lines on the Broadband product in order to qualify.

With best regards,

A handwritten signature in cursive script, appearing to read "Mary", is written over the typed name.

Mary H. Campbell

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 24 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

T62-1078



August 10, 2001

Helen Helton
Executive Director
730 Schenkel Lane
Frankfort KY 40602

RECEIVED
AUG 14 2001
PUBLIC SERVICE
COMMISSION

RE: Promotional Offering

We will be offering the promotions listed below as follows:

This letter is to advise you of a promotion being offered by NuVox Communications, Inc.

Full Voice T-1 Value Plan

Beginning August 13, 2001 we will be offering a promotion to new customers that order a full T-1 of Voice the following rate plan:

	No. of T-1s	1 Year	2 Year	3 Year
Monthly Recurring Charges	1-2 T-1s per Customer	\$680.00	\$604.00	\$529.00
	3 or More T-1s per customer	\$612.00	\$544.00	\$476.00
Additional DID service per T-1 Charge is		\$100.00		
Additional DID per number charge		\$ 0.20		

Early termination charges apply as listed in the customer contracts.
Service is available where facilities allow.

If you have questions regarding this filing, please call me at (864) 967-4110

Please return a filed-stamped copy in the envelope provided.

Sincerely,

Mary Campbell
Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 13 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY *Stephan D. Bue*
SECRETARY OF THE COMMISSION



July 13, 2001

Helen Helton
Executive Director
730 Schenkel Lane
Frankfort KY 40602

RECEIVED
JUL 17 2001
PUBLIC SERVICE
COMMISSION

RE: Promotional Offering

22250055

We will be offering the promotions listed below as follows:

This letter is to advise you of a promotion being offered by NuVox. Customers who sign new service contracts by September 14, 2001 will receive a "free month" of service credit for each year of the applicable contract term.

Customers will receive their free month after they have fulfilled their initial contract term, in the following manner:

- Customers signing a one-year contract receive the 13th month free.
- Customers signing a two-year contract receive the 13th and 25th months free.
- Customers signing a three-year contract receive the 13th, 25th, and 37th months free.

To qualify, the contract must include NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services for the entire contract term to receive the free month.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before September 14. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1, Broadband Business and ISDN-PRI.) and Internet.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 18 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Ancillary services (long distance, calling card, message rate usage, calling features), taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service. Current customers, including those adding incremental products, are not eligible for this promotion.

2) Existing dedicated Internet customers and/or Broad Band Business customers can upgrade their Internet speed and \$0.69 per K MRC in the SE plus a \$25 Change Order NRC provided they purchase at least one or more of the following ancillary services from NuVox at the same time and for the same length of contractual terms as the Internet upgrade.

Qualifying Ancillary Services Include:

- Voice Mail (Priced at \$6.50 and up)
- Unified Messaging (Priced at \$14.95)
- Fax Mail Box (Priced at \$9.95)
- Voice Feature Package (Priced at \$7 MW)
- Add Long Distance Service (on voice lines/keys/trunks)
- MW Web Hosting (Priced at \$25 and up)
- Web Architect Plus (Priced at \$25)
- Web Hosting Upgrades (Priced at \$20 and up)
- Remote Access (Priced at \$9.95)

If you have questions regarding this filing, please call me at (864) 967-4113

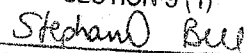
Please return a filed-stamped copy in the envelope provided.

Sincerely,


Mary Campbell
Tariff Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 18 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: 
SECRETARY OF THE COMMISSION

T62-0680



A service of Gabriel Communications, Inc.

May 16, 2001

RECEIVED

MAY 17 2001

**PUBLIC SERVICE
COMMISSION**

Mr. Thomas Dorman
Executive Director
Public Service Commission
211 Sower Blvd.
Frankfort, KY 40602-0615

Dear Mr. Dorman:

5005580

Service Rebate Voucher Promotion:

New customers and existing customers signing new term contracts will receive credit vouchers which can be redeemed in designated months. Customers signing 2 year contracts will receive two vouchers, each valued at \$300.00, and redeemable in the 6th and 18th month of the contract. Customers signing 3-year contracts will receive three vouchers, each valued at \$500, and redeemable in the 6th, 18th, and 30th months of the contract. Vouchers will be mailed to customers approximately 60 to 90 days after the contract is signed.

The vouchers will be applied to the customer's monthly recurring charges. To be eligible, customers must order a minimum of 10 lines or trunks and Nuvox Internet service. Customers must remit the original voucher received from NuVox. This offer is not transferrable. This offer can be combined with other NuVox promotions noted below only through May 29, 2001.

Free Line Promotion

New customers who order 7 flat-rated Single Business Lines or Key System Service Lines and Nuvox Internet service (per location) will receive one additional line free. Nonrecurring charges will be waived and the monthly recurring charges will be waived for the life of the contract for the free line. Customers are responsible for calling feature charges, End User Common Line charges, taxes and other surcharges or services on the free line(s). Customers can receive more than one free line by ordering additional lines in 7 line increments. This offer can be combined with other noted NuVox promotions only through May 29, 2001.

DID Promotion:

New T-1 AdvantEdge PBX Service customers can receive special DID service rates for the life of their contracts, as follows: 1 year contract - \$75.00 per month per T-1; 2 year contract - \$50.00 per month per T-1; 3 year contract - \$20.00 per month per T-1. Nonrecurring and DID number charges are not included. This offer can be combined with other NuVox promotions above only through May 29, 2001.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 18 2001

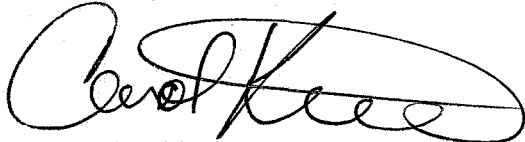
NuVox, Inc.
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017
Phone: 636-537-5700

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

If you have questions regarding this filing, please call Abby Sydlow, Regional Tariff Manager (636-537-5730), or me (636-537-7337).

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Carol Keith", enclosed within a large, loopy oval flourish.

Carol Keith
Regional Director – Regulatory Affairs

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 18 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION


P.S.C. Adoption Notice No. 1

ADOPTION NOTICE

The undersigned Mary H. Campbell of NuVox Communications, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and administrative regulations for furnishing Long Distance, Access and Local Telecommunication services in the Commonwealth of Kentucky, filed with the Public Service Commission by TriVergent Communications, Inc. of Greenville SC and Gabriel Communications of Kentucky, and in effect on this day in which the public service business of both Gabriel Communications of Kentucky and TriVergent Communications, Inc. having merged into TriVergent Communications, Inc and then changed the name of the corporation in which the certificates are to be held from TriVergent to NuVox Communications, Inc.

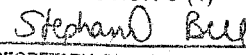
The tariffs currently on file with the commission will be merged into the NuVox tariffs. Customers rates will remain the same and will be notified via bill front notice.

This notice is issued on the ____ the day of _____, 2001, in conformity with Section 10 of P.S.C. Tariff administrative regulations adopted by the Public Service Commission.


Mary H. Campbell
Tariff Manager
NuVox Communication, Inc.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 10 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: 
SECRETARY OF THE COMMISSION

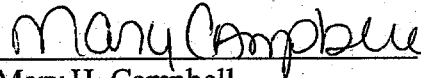
P.S.C. Adoption Notice No. 1

ADOPTION NOTICE

The undersigned Mary H. Campbell of NuVox Communications, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and administrative regulations for furnishing Long Distance, Access and Local Telecommunication services in the Commonwealth of Kentucky, filed with the Public Service Commission by TriVergent Communications, Inc. of Greenville SC and Gabriel Communications of Kentucky, and in effect on this day in which the public service business of both Gabriel Communications of Kentucky and TriVergent Communications, Inc. having merged into TriVergent Communications, Inc and then changed the name of the corporation in which the certificates are to be held from TriVergent to NuVox Communications, Inc.

The tariffs currently on file with the commission will be merged into the NuVox tariffs. Customers rates will remain the same and will be notified via bill front notice.

This notice is issued on the ____ the day of _____, 2001, in conformity with Section 10 of P.S.C. Tariff administrative regulations adopted by the Public Service Commission.

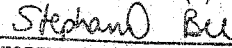


Mary H. Campbell
Tariff Manager
NuVox Communication, Inc.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 10 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: 
SECRETARY OF THE COMMISSION

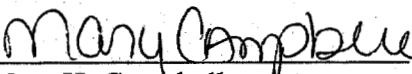
P.S.C. Adoption Notice No. 1

ADOPTION NOTICE

The undersigned Mary H. Campbell of NuVox Communications, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and administrative regulations for furnishing Long Distance, Access and Local Telecommunication services in the Commonwealth of Kentucky, filed with the Public Service Commission by TriVergent Communications, Inc. of Greenville SC and Gabriel Communications of Kentucky, and in effect on this day in which the public service business of both Gabriel Communications of Kentucky and TriVergent Communications, Inc. having merged into TriVergent Communications, Inc and then changed the name of the corporation in which the certificates are to be held from TriVergent to NuVox Communications, Inc.

The tariffs currently on file with the commission will be merged into the NuVox tariffs. Customers rates will remain the same and will be notified via bill front notice.

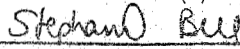
This notice is issued on the ____ the day of _____, 2001, in conformity with Section 10 of P.S.C. Tariff administrative regulations adopted by the Public Service Commission.


Mary H. Campbell
Tariff Manager
NuVox Communication, Inc.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 10 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: 
SECRETARY OF THE COMMISSION

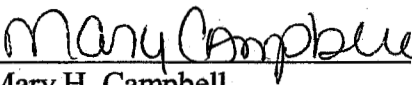
P.S.C. Adoption Notice No. 1

ADOPTION NOTICE

The undersigned Mary H. Campbell of NuVox Communications, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and administrative regulations for furnishing Long Distance, Access and Local Telecommunication services in the Commonwealth of Kentucky, filed with the Public Service Commission by TriVergent Communications, Inc. of Greenville SC and Gabriel Communications of Kentucky, and in effect on this day in which the public service business of both Gabriel Communications of Kentucky and TriVergent Communications, Inc. having merged into TriVergent Communications, Inc and then changed the name of the corporation in which the certificates are to be held from TriVergent to NuVox Communications, Inc.

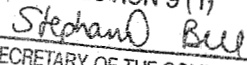
The tariffs currently on file with the commission will be merged into the NuVox tariffs. Customers rates will remain the same and will be notified via bill front notice.

This notice is issued on the ____ the day of ____, 2001, in conformity with Section 10 of P.S.C. Tariff administrative regulations adopted by the Public Service Commission.


Mary H. Campbell
Tariff Manager
NuVox Communication, Inc.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 10 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: 
SECRETARY OF THE COMMISSION

**COMPETITIVE
GENERAL EXCHANGE CARRIER
SERVICES
OF
NUVOX COMMUNICATIONS, INC.**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

LOCAL EXCHANGE TARIFF

CHECK SHEET

All Pages included in this tariff are effective as of the date shown.

<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>	<u>Section</u>	<u>Page</u>	<u>Revision</u>
	Title Page	Original	2	34	Original	11	1	Original
	Sheet 1	12th	3	1	Original	11	2	Original
		Revised*						
	Sheet 2	Original	3	2	Original	11	3	Original
	Sheet 3	Original	3	3	Original	12	1	Original
	Sheet 3.1	Original						
	Sheet 4	Original	3	4	1 st Revised	12	2	Original
	Sheet 5	Original	3	5	1 st Revised	12	3	Original
1	1	Original	4	1	Original	12	4	Original
1	2	Original	4	2	1 st Revised	13	1	Original
1	3	Original	4	3	Original	13	2	Original
1	4	Original	4	4	1 st Revised	13	3	Original
1	5	Original	4	5	Original	13	4	Original
2	1	Original	5	1	Original	13	5	Original
2	2	Original	5	2	Original	13	6	Original
2	3	Original	5	3	Original	13	7	Original
2	4	Original	6	1	Original	13	8	Original
2	5	Original	6	2	Original	13	9	2nd Revised
2	6	Original	6	3	Original	13	10	1 st Revised
2	7	Original	6	4	Original	13	11	Original
2	8	Original	7	1	Original	13	12	Original
2	9	Original	7	2	Original	13	13	Original
2	10	Original	7	3	Original	13	14	1 st Revised
2	11	Original	7	4	1 st Revised	13	15	Original
2	12	Original	8	1	Original	13	16	Original
2	13	Original	8	2	1 st Revised	13	17	Original
2	14	Original	8	3	1 st Revised	13	18	1 st Revised
2	15	Original	8	4	Original	13	19	Original
2	16	Original	8	5	Original	13	20	Original
2	17	Original	8	6	Original	13	21	Original
2	18	Original	9	1	Original	13	22	Original
2	19	Original	9	2	Original	13	23	Original
2	20	Original	9	3	Original	13	24	2nd Revised*
2	21	Original	9	4	Original	13	25	1 st Revised
2	22	Original	9	5	Original	13	26	1 st Revised
2	23	Original	9	6	Original	13	27	1 st Revised
2	24	Original	9	7	Original	13	28	Original
2	25	Original	9	8	Original	13	29	Original
2	26	Original	10	1	Original	13	30	Original
2	27	Original	10	2	Original	13	31	Original
2	28	Original	10	3	Original	13	32	Original
2	29	Original	10	4	Original			Original
2	30	Original	10	5	Original			
2	31	Original	10	6	Original			
2	32	Original	10	7	Original			
2	33	Original	11	1	Original			

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 19 2003

PURSUANT TO 807 KAR 5.011
SECTION 9(1)

ISSUED: June 16, 2003

BY CELESTINE July 19, 2003
EXECUTIVE DIRECTOR

By: Hamilton J. Russell, III, Vice President of Regulatory Affairs
301 N. Main Street, Suite 500
Greenville SC 29601

TABLE OF CONTENTS

	<u>SHEET</u>
TABLE OF CONTENTS	2
EXPLANATION OF SYMBOLS	5
APPLICATION OF TARIFF	6
<u>SECTION</u>	<u>PAGE</u>
1. DEFINITIONS	1.1
2. RULES AND REGULATIONS	2.1
2.1 Undertaking of the Company	2.2
2.2 Prohibited Uses	2.15
2.3 Obligations of the Customer	2.16
2.4 Customer Equipment and Channels	2.19
2.5 Payment Arrangements	2.22
2.6 Allowances for Interruptions in Service	2.30
2.7 Cancellation of Service	2.32
2.8 Transfers and Assignments	2.33
2.9 Notices and Communications	2.34
3. SERVICE CONNECTION CHARGES	3.1
3.1 Description	3.2
3.2 General Regulations	3.3
3.3 Service Connection Charges Do Not Apply	3.3
3.4 Service Connection Charge Applications	3.4
4. LOCAL EXCHANGE SERVICES	4.1
4.1 Description	4.2
4.2 General Regulations	4.2
4.3 Local Calling Service	4.3
4.4 Emergency Services (Enhanced 911)	4.3
4.5 Telecommunications Relay Service	4.3
4.6 Caller ID Regulations	4.4
5. BUSINESS TELEPHONE FEATURES	5.1
5.1 General Regulations	5.2
5.2 Rates	5.3

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

TABLE OF CONTENTS (Continued)

	<u>PAGE</u>
6. DIRECTORY LISTINGS	6.1
6.1 General Regulations	6.2
6.2 Descriptions	6.3
6.3 Rates	6.4
7. MESSAGE TOLL SERVICE	7.1
7.1 Description	7.2
7.2 Timing of Messages	7.2
7.3 Rates	7.3
8. OPERATOR SERVICES	8.1
8.1 Directory Assistance	8.2
8.2 Operator Assistance	8.4
8.3 Additional Operator Services Regulations	8.5
9. MISCELLANEOUS SERVICES	9.1
9.1 Presubscription	9.2
9.2 Individual Case Basis (ICB)	9.2
9.3 Special Construction	9.3
9.4 Number Retention	9.5
9.5 Temporary Promotional Programs	9.5
9.6 Remote Call Forwarding	9.5
9.7 Association Package	9.6
9.8 Central Office Line	9.8
10. GABRIEL sm MILLENNIUM BUSINESS SERVICES	10.1
10.1 Single Business Lines	10.2
10.2 Key System Service	10.2
10.3 Select Feature Package	10.3
10.4 PBX Trunk Service	10.3
10.5 T-1 AdvantEdge sm PBX Service	10.4
10.6 Payment Plan	10.5
10.7 Rates	10.6
11. GABRIEL sm MILLENNIUM BUSINESS TOLL SERVICES	11.1
11.1 Description	11.2
11.2 Timing of Messages	11.2
11.3 Rates	11.3
12. GABRIEL sm INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)	12.1
12.1 Description	12.1
12.2 Optional Features	12.2
12.3 Payment Plan	12.3
12.4 Rates	12.3

ISSUED: MAY 20, 2001

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JUN 20 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

**EXPLANATION OF SYMBOLS, REFERENCES MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- (AT) - means addition to text.
- (C) - means a correction.
- (CP) - means to change in practice.
- (CR) - means a change in rate.
- (CT) - means change in text.
- (DR) - means discontinued rate.
- (FC) - means a change in format lettering or numbering.
- (MT) - means moved text.
- (NR) - means new rate.
- (RT) - means removal of text.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by NuVox Communications, Inc., hereinafter referred to as the "Company", to Business Customers within the local exchange service area defined herein. The Company is a competitive telecommunications company. Rates, terms and conditions applicable to the Company's intrastate dedicated services and intrastate switched access services are contained in the Company's Kentucky PSC Tariff No. 2.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

DEFINITIONS

1.1 Terms used generally throughout this tariff are defined below:

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Auto Redial: A customer can activate this feature when a busy signal is encountered at the called end. The Company's equipment will dial the called party for up to 30 minutes in an attempt to establish the call. When the called number is free, the caller will be signaled via distinctive ring to pick up the handset for completion. This feature is offered on both a monthly subscription and per use basis.

Bit: The smallest unit of information in the binary system of notation.

Call Forward Busy: Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forward Don't Answer: Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone keypad.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Return: When the customer activates this feature, the Company's equipment will automatically redial the customer's last incoming call for up to 30 minutes. The customer will be signaled via a distinctive ring to pick up the handset if the call can be completed. This feature is offered on both a monthly subscription and per use basis.

Call Transfer Disconnect: Enables the subscriber to transfer a call to a third party and then hang up, leaving the other two parties connected. The subscriber's line is then free to make and receive calls.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

DEFINITIONS

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Caller ID Name and Number Delivery: Displays the name (where technically available) and 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID Blocking: Blocks the delivery of the number to the called party on a per call basis.

Calling Number Delivery: Allows customers subscribing to trunks to receive the originating caller's working telephone number (where technically available).

Cancel Call Waiting: Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Company: NuVox Communications, Inc., which is the issuer of this tariff.

Completed Call: A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number, which is answered, by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Deny Terminating: Allows blocking of all incoming calls to a basic line or multi-line group.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Station, by-passing a central answering point.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

EFFECTIVE: JUN 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

DEFINITIONS

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Foreign Exchange: Permits a customer, at his option, to obtain exchange service from a point within the serving area but distant from the customer's service point. There is no charge for this configuration

Hunting:

Rotary/Linear Hunting: The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group. Unless the first line is called, only a portion of the group is hunted.

Circular Hunting: This feature permits a complete hunt sequence over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until it reaches the line that was originally called.

Preferential Hunting: Some of all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

KBPS: Kilobits, denotes thousands of bits per second.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

DEFINITIONS

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company, which furnishes exchange telephone service.

MBPS: Megabits, denotes millions of bits per second.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription: An arrangement whereby a Customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA and/or interLATA toll Calls. The selected Interexchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

Priority Call: Differentiates incoming calls by signaling the customer (called party) with a distinctive ringing pattern(s).

Records Change: Any non-service affecting change to the Customer's billing information.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 a.m. through 5:00 p.m., Monday through Friday, excluding defined Holidays.

Remote Access to Call Forwarding: Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Supersedure: A change in the customer's billing name or address which does not involve a change in service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

EFFECTIVE: JUNE 20, 2001

JUN 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

DEFINITIONS

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services.

Shared Facilities: A facility or equipment system or subsystem, which can be used simultaneously by several Customers.

Speed Dialing: Allows a subscriber to establish a speed calling list of up to 30 telephone numbers. The list associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. Code lists may include local and/or toll telephone numbers.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: Allows the customer to prohibit long distance calling and operator services access on a line or trunk. Toll restriction is activated when the dialed number is prefaced with "1" or "0". WATS access is not affected.

Three-Way Calling: Allow two parties to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

User: A customer or any other person authorized by the Customer to use service provided under this tariff.

Voice Data Protection: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

900 Blocking: Prevents access from the customers lines/trunks to any 900 telephone number.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

EFFECTIVE JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan Bue
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

TABLE OF CONTENTS

	<u>PAGE</u>
2.1 Undertaking the Company	2.2
2.1.1 Scope	2.2
2.1.2 Shortage of Equipment Facilities	2.2
2.1.3 Terms and Conditions	2.3
2.1.4 Liability of the Company	2.5
2.1.5 Notification of Service-Affecting Activities	2.13
2.1.6 Provision of Equipment & Facilities	2.13
2.1.7 Non-routine Installation	2.15
2.1.8 Ownership of Facilities	2.15
2.2 Prohibited Uses	2.15
2.3 Obligations of the Customer	2.16
2.3.1 General	2.16
2.3.2 Claims	2.18
2.4 Customer Equipment and Channels	2.19
2.4.1 General	2.19
2.4.2 Station Equipment	2.19
2.4.3 Interconnection of Facilities	2.20
2.4.4 Inspections	2.21
2.5 Payment Arrangements	2.22
2.5.1 Payment for Service	2.22
2.5.2 Billing and Collection of Charges	2.23
2.5.3 Disputed Bills	2.24
2.5.4 Advance Payments	2.24
2.5.5 Deposits	2.25
2.5.6 Discontinuance of Service	2.26
2.6 Allowances for Interruptions in Service	2.30
2.6.1 Credit for Interruptions	2.30
2.6.2 Limitations on Allowance	2.31
2.6.3 Use of Alternative Service Provided by the Company	2.31
2.7 Cancellation of Service	2.32
2.7.1 Cancellation of Application for Service	2.32
2.7.2 Cancellation of Service by the Customer	2.33
2.8 Transfers and Assignments	2.33
2.9 Notices and Communications	2.34

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company:2.1.1 Scope

- 2.1.1.1 The Company undertakes to furnish communications service to business customers in connection with one-way and/or two-way information transmission in the State of Kentucky under the terms of this tariff.
- 2.1.1.2 The Company provides service on both a facilities based and resale basis.
- 2.1.1.3 Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein. It assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.
- 2.1.1.4 Applications for initial or additional service made verbally or in writing become a contract upon establishment of the service or facility.

2.1.2 Shortage of Equipment Facilities

- 2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, to furnish service as reasonably required.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.3 Terms and Conditions (Continued)

- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Kentucky.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, consistent with applicable commission rules, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
- 2.1.3.9 By mutual agreement between the Customer and the Company, contract terms of more than three years can be executed. Three year contract rates will be used for contracts with terms of greater than three years.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company

- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties..
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE DATE: MAY 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS**2.1 Undertaking of the Company (Continued)****2.1.4 Liability of the Company (Continued)****2.1.4.6 (continued)**

operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2.1.4.7

The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

2.1.4.8

Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff including:

- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
- patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others; and
- all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS**2.1 Undertaking of the Company (Continued)****2.1.4 Liability of the Company (Continued)**

- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.
- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1. following, and that the signals do not damage Company equipment, injure its personnel or degrade service to

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

2.1.4.13 (continued)

other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

2.1.4.14 With respect to Emergency Number 911 Service:

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE DATE: 2001 JUN 20
PURSUANT TO 207 KAR 5011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

2.1.4.14 (Continued)

(b) Neither is the company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

2.1.4.16 In conjunction with a nonpublished telephone number, as described in Paragraph 6.2.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will make reasonable efforts to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

2.1.4.18 In Conjunction with the Busy Line Verification and Interrupt Service as described in Section 8.2.8, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

2.1.4.20 Unauthorized Computer Intrusion:

With respect to any other claim or suit by a subscriber, common carrier, reseller or any other party for damages caused by, or associated with any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a company computer, switch, data, database, software, information, network or other similar system. The Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunication's network

2.1.4.21 Transmission of Data

The Company shall not be liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access line and or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

2.1.4.22 Unauthorized Devices:

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS**2.1 Undertaking of the Company (Continued)****2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements consistent with applicable commission rules. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Consistent with applicable commission rules, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 Consistent with applicable commission rules, the Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.6 Provision of Equipment and Facilities (Continued)

- 2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
- 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
- (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer-provided equipment; or
 - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

EFFECTIVE: JUNE 20, 2001
JUN 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.1 Undertaking of the Company (Continued)2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.3 Where the Company provides service to its end-users through resale of an Bell South service, such service shall be available only to the same class of customers to which the corresponding Bell South service is available under Bell South's tariffs.
- 2.2.4 Where the Company offers local exchange service through resale of Bell South's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.

2.2.5 Limitation of Use

Customer is prohibited from:

Artificially stimulating calling or other usage volumes to numbers advertised or intended for accessing information programs and services, including but not limited to chat lines or Audiotex programs (AAudiotex@); or to routing codes or international area or city codes reserved or used by the subject telecommunications administration for Audiotex; or to special routing codes or international area or city codes for which the cost of terminating switched access is higher than that incurred for terminations to other areas or city codes within the same jurisdiction; or to Multiquest 900 Service, Toll Free Service, Premium Rate Service or Personal Number Service, or other similar services where the party(ies) causing the artificial stimulation derives revenues or other financial benefit from, or is compensated based upon said calling or other usage volumes in a capacity other than as a communications carrier, or, if acting as a communications carrier, earns a surcharge or similar increment (or an entity with a common financial interest with the party stimulating the traffic earns a surcharge or similar increment) merely by virtue of the termination of calls to the subject service. Such artificial stimulation may include, but is not limited to, use of electronic or other automatic means to generate such call volumes, or hiring of agents or contractors principally to make calls or otherwise generate usage to such numbers or types of services, but does not, without more, include advertising or promotion of Audiotex or similar programming to stimulate calling by third parties with no financial or other beneficial interest in the service or called program.

The Customer is prohibited from terminating calls to 900 or toll calls with per minute surcharges within the State, United States or internationally without the written permission of the Company. Should calls be completed the customer will be responsible for all charges billed by the third party.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.3 Obligations of the Customer2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.3 Obligations of the Customer (Continued)2.3.1 General (Continued)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY Stephan O. Bee
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.3 Obligations of the Customer (Continued)2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third-party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting in whole or in part from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third-party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.4 Customer Equipment and Channels2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any customer equipment on their premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.4 Customer Equipment and Channels (Continued)2.4.2 Station Equipment (Continued)

- 2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- 2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.4 Customer Equipment and Channels (Continued)2.4.4 Inspections

- 2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- 2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. The Company must receive objections within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If any entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, franchise, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.5.1.2 The Company shall obtain prior Commission approval for all surcharges for services or items that are within the Commission's jurisdiction.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

EFFECTIVE: JUNE 20, 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements (Continued)2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 30 days of invoice date.
- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in arrears of the month in which service is provided.
- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. A monthly late payment charge of 1.5% will be applied to past due amounts. This charge will not be assessed on that portion of the past due bill that represents unpaid penalty charges.
- 2.5.2.5 A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts.
- 2.5.2.6 The bill format includes the following:

NuVox Communications, Inc., 800-400-5230

Account Summary:

Previous Charges and Credits - Amount of Last Bill, Payments Applied, and Adjustments Applied.

Current Charges - Current Charges, Federal Tax, State Tax, County Tax, City Tax, Unincorporated Tax, and Late Payment Charge.

Long Distance Charges - Total Long Distance Charges.

Taxes - City License Tax, City Sales Tax, County 911 Tax, County Sales Tax, Federal Excise Tax, Federal Telecommunications Relay Service Surcharge, Federal Universal Service Fee (USF), Federal End User Common Line Charge, Federal Local Number Portability Charge, Federal Presubscribed Interexchange Carrier Charge, and State Sales Tax.

Total Current Charges

Access, Equipment, Internet, LD Voice, and Local Voice.

Total Amount Due

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY: Stephan Bui
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements (Continued)2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

2.5.3.2 The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements (Continued)2.5.5 Deposits

2.5.5.1 Subject to the applicable regulations of the Kentucky Public Service Commission, applicants for service or existing Customer's who cannot establish a satisfactory credit standing with the Company may be required to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Except as otherwise specifically limited by applicable regulations of the Kentucky Public Service Commission, the deposit will not exceed an amount equal to:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. Such deposit may be refunded to the Customer's account at any time, but in any event shall be refunded as required by applicable regulations of the Kentucky Public Service Commission. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Burr
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS**2.5 Payment Arrangements (Continued)****2.5.5 Deposits (Continued)**

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at the Customer's option, return the deposit or credit it to the Customer's account. The Company shall refund deposits and accrued interest in a manner consistent with the applicable regulations of the Kentucky Public Service Commission.

2.5.5.4 Deposits held will accrue interest at 6% annually. Interest is credited to the customer annually, or upon termination of the service, or upon return of the deposit by the Company.

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, and by otherwise complying with applicable regulations of the Kentucky Public Service Commission, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, and by otherwise complying with applicable regulations of the Kentucky Public Service Commission, discontinue or suspend service without incurring any liability if such violation continues during that period.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements (Continued)2.5.6 Discontinuance of Service (Continued)

- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company may re-establish service by whatever means may be reasonable under the circumstances (including by replacement of the affected facilities or resale of another carrier's services or facilities). The company may seek to modify its service area to reflect the loss of facilities.
- 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability, except to the extent such action is restricted by applicable regulations of the Kentucky Public Service Commission.
- 2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company discontinue or suspend service without incurring any liability after providing ten days prior written notice to the Customer.
- 2.5.6.6 The Company may, to the extent permitted by applicable regulations of the Kentucky Public Service Commission, discontinue the furnishing of any and/or all service(s) to a Customer without incurring any liability:
- A. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section A. (1-6) if:

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements (Continued)2.5.6 Discontinuance of Service (Continued)2.5.6.6 A. (Continued)

- (1) The Customer refuses to furnish information to the Company regarding the Customer's creditworthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (2) The Customer provides false information to the Company regarding the Customer's identity, address, creditworthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (3) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (4) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (a) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - (b) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (c) Any other fraudulent means or devices; or

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY: Stephan B. Bu
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.5 Payment Arrangements (Continued)2.5.6 Discontinuance of Service (Continued)

- (d) Use of service in such a manner as to interfere with the service of other users; or
- (e) Use of service for unlawful purposes.
- B. Upon five days prior written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;
- C. Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or
- D. Thirteen (13) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that thirteen (13) day period; or
- E. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- F. Upon the Company's discontinuance of service to the Customer under Section 2.5.1 or 2.5.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.
- G. Service Order Termination Charge
In the event the Customer cancels its order for services prior to the initiation of service but after cost have been incurred in engineering, ordering and/or providing the service, then the Customer will be charged a Service Order Termination Charge in the amount of \$350.00. If the order for services is canceled prior to any cost, no Service Order Termination Charge will be billed to Customer.

(CT)
|
(CT)PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.6 Allowances for Interruptions of Service

- 2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.6 Allowances for Interruptions of Service2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint User, or other common carrier providing service connected to the service of Company;
- B. Interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. Interruptions due to the failure or malfunction of non-Company equipment;
- D. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. Interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.7 Cancellation of Service2.7.1 Cancellation of Application for Service

- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 50.11,
EFFECTIVE TO 8/26/2001
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS**2.7 Cancellation of Service (Continued)****2.7.2 Cancellation of Service by the Customer**

If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- A. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- C. all Recurring Charges specified in the applicable Service Order for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

EFFECTIVE: JUNE 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017BY: Stephan Bue
SECRETARY OF THE COMMISSION

SERVICE CONNECTION CHARGES

TABLE OF CONTENTS

	<u>PAGE</u>
3.1 Description	3.2
3.2 General Regulations	3.3
3.3 Service Connection Charges Do Not Apply	3.3
3.4 Service Connection Charge Applications	3.4

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

~~11/11/2001~~
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY Stephan O. Bui
SECRETARY OF THE COMMISSION

SERVICE CONNECTION CHARGES**3.1 Description**

Service Connection Charges are one-time charges associated with a service or item of equipment. They necessarily apply on a per-item basis each time the service or an item of equipment is provided and include, but are not limited to, the following:

- 1) **Service Connection Charge:** A Service Connection Charge is a one-time charge for Company work associated with activities to set up/change accounts. This includes service order issuance, programming, billing, etc., for installations, moves, changes, or rearrangements of services and/or equipment.
- 2) **Labor Charge:** Labor Charges are one-time charges related to work performed by the Company or a Company representative associated with customer premises visits. Charges are broken down as follows:

Regulated - Charges for work done on the Company's side of the protector/Standard Network Interface (SNI) and Demarcation Point (NI). This may include, but is not limited to, the move of a Demarcation Point or move the (SNI), at the customer's request.

Maintenance - When a dispatch is necessary on repair to isolate trouble on the Customer's side of the Demarcation Point. Charges apply when a technician is dispatched; and the network is verified OK; and trouble is isolated to the customer's side of the Demarcation Point.

Inside Wire Installation/Jacks - Includes all wire and jacks (excluding customer premise equipment) on the customer's side of the Company's Demarcation Point. Charges apply at the customer's request and expense.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

ISSUED: MAY 20, 2001

EFFECTIVE: ~~JUNE 20, 2001~~ JUN 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5011.
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SERVICE CONNECTION CHARGES

3.2 General Regulations

- 3.2.1 The Service Connection Charges contemplate work being performed by the Company, or on behalf of the Company, during normal working hours.
- 3.2.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.

3.3 Service Connection Charges Do Not Apply To:

- 3.3.1 Moves or changes required for the proper maintenance of service.
- 3.3.2 Changes of telephone numbers for Company initiated reasons or service reasons, e.g., change to Touch-tone service.
- 3.3.3 Service Connection Charges do not apply to moves and changes on lines or trunks. The non-recurring charges listed in the appropriate sections apply.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

JUN 20 2001
EFFECTIVE: JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SERVICE CONNECTION CHARGES**3.4 Service Connection Charge Applications**

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

Business Service Connection

	<u>Lexington/Louisville/ Other Metropolitan</u>	<u>Cincinnati Metro</u>
Line Restoral (per line/per trunk)	\$89.25 ⁽¹⁾	\$25.00 ⁽¹⁾
PIC Change (per line)	\$5.00	\$5.00
Suspension of Service Restoral Charge (per line/per trunk)	\$89.25 ⁽²⁾	\$25.00 ⁽²⁾
Number Change (per access line)	\$50.00	\$20.00
Records Change/Supersedure	\$25.00	\$20.00
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$25.00	\$20.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 07 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

⁽¹⁾ Applies for line/trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, nonrecurring charges for new service apply.

⁽²⁾ Applies for line/trunk restoral after customer-initiated suspension.

ISSUED: MAY 7, 2002

EFFECTIVE: JUNE 7, 2002

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

SERVICE CONNECTION CHARGES

3.4 Service Connection Charge Applications (Continued)

- 3.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required, at the customer's request for regulated service, as specified under 3.1: ⁽¹⁾ ⁽²⁾ ⁽³⁾

	<u>Lexington/Louisville/ Other</u> <u>Metropolitan</u>	<u>Cincinnati Metro</u>
Per Hour	\$84.00	\$60.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 07 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)BY Stephan O. Bell
SECRETARY OF THE COMMISSION

⁽¹⁾ Applies for installing, rearranging, changing, re-terminating, moving or removing Standard Network Interface or additional terminations of existing access lines.

⁽²⁾ Work performed on the customer's side of the Demarcation Point is billed at the customer's request and expense.

⁽³⁾ Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable.

ISSUED: MAY 7, 2002

EFFECTIVE: JUNE 7, 2002

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

	<u>PAGE</u>
4.1 Description	4.2
4.2 General Regulations	4.2
4.2.1 Service Area	4.2
4.2.2 Local Calling Areas	4.2
4.2.3 Availability	4.2
4.3 Local Calling Service	4.3
4.4 Emergency Services (Enhanced 911)	4.3
4.5 Telecommunications Relay Service	4.3
4.6 Caller ID Regulations	4.4

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

EFFECTIVE JUNE 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY Stephan B. Bee
SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES**4.1 Description**

Local Telephone Service offers business customers the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

4.2 General Regulations

4.2.1 Service Area: The Company offers service in these three metropolitan areas:

Metropolitan Lexington Exchanges: Lexington-East; Lexington-Elkhorn; Lexington-Lakeside; Lexington-Main; Lexington-North; Lexington-South; Lexington-Southeast; Lexington-University Kentucky; and Midway.

Metropolitan Louisville Exchanges: Anchorage; Armory Place; Beechmont; Crestwood; Fern Creek; Harrods Creek; Jeffersontown; LaGrange; Okolona; Shively; St. Matthews; Valley Station; West Point; and Zoneton.

Metropolitan Cincinnati Kentucky Exchanges : Alexandria; Boone; Butler; Covington; Falmouth; Glencoe; Independence; Walton; Warsaw; and Williamstown.

Other Metropolitan Exchanges: Versailles; Nicholasville; (N)

4.2.2 Local Calling Areas: Local calling is available between all exchanges within each of the three metropolitan service areas. The Company's local calling areas⁽¹⁾ are:

Metropolitan Lexington: Georgetown; Midway; Nicholasville; Paris; Sadieville; Stamping Ground; Versailles; Wilmore; and Winchester.

Metropolitan Louisville: Bagdad; Bardstown; Bedford; Bloomfield; Campbellsburg; Carrollton; Chaplin; Cropper; Eminence; Finchville; Lebanon Junction; Milton; Mt. Eden; Mt. Washington; New Haven; Port Royal; Rose Terrace; Shelbyville; Shepherdsville; Simpsonville; Sulphur; Taylorsville; Waddy and the Indiana Exchanges of Charleston; Galena; Jeffersonville; New Albany; and Sellersburg.

Metropolitan Cincinnati: Cincinnati*; Alexandria; Boone; Butler; Butlerville*; Bethany*; Bethel*; Clermont*; Kentucky Metro (Covington); Falmouth; Fayetteville*; Glencoe; Hamilton*; Harrison*; Independence; Lebanon*; Little Miami*; Mason*; Morning Sun*; Morrow*; Newtonsville*; Oxford*; Reily*; Seven Mile*; Shandon*; South Lebanon*; Walton; Warsaw; Waynesville*; Williamsburg*; and Williamstown.

4.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

4.3 Local Calling Service

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area. Free local calling within the local calling areas specified in 4.2.2 is included in monthly recurring line and trunk rates in Section 10. Customers can call anywhere within their respective local calling area. Calls terminating outside the customer's local calling area are subject to toll charges.

⁽¹⁾ Local calling areas apply to service provisioned via NuVox switching. Incumbent LEC calling areas apply to service provided through incumbent LEC switching.

* Ohio Exchanges. For Rules and Regulations pertaining to the Ohio Tariff, please refer to OHIO P.U.C. Tariff No. 1.

ISSUED: MAY 7, 2002

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 07 2002
PUBLIC SERVICE COMMISSION
REVENUE
EFFECTIVE
SECTION 9 (1)
EFFECTIVE: JUNE 7, 2002
BY: [Signature]
SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES**4.4 Emergency Services (Enhanced 911)**

- 4.4.1 Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- 4.4.2 The Company is obligated to supply the E911 service provider in the Company's service area with accurate information necessary to update the E911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 4.4.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 4.4.4 The Company will be obligated to provide facilities to route calls from end-users to the proper PSAP. The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 4.4.5 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity.
- 4.4.6 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 4.4.7 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 4.4.8 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 4.4.9 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: JUNE 20, 2001

PURSUANT TO 807 KAR 5.011,

SECTION 9 (1)

BY Stephan O. Bell
SECRETARY OF THE COMMISSION

4.5 Telecommunications Relay Service (TRS)

Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and vice versa. A Customer will be able to access the state provider to complete such calls. Kentucky Relay Service Surcharge and TDD surcharge of \$0.10 per access line per month.

Kentucky Universal Service Fund

Pursuant to KPSC Administrative Case No. 360, a monthly intrastate Universal Service Fund surcharge shall be imposed on all local exchange access lines. Access lines are defined as facilities which provide access to and from the telecommunications network for local and toll calling, with the exception of Coin, WATS, Remote Call Forwarding, Radio Common Carriers, interLATA, Foreign Exchange, Private Line, Mobile, Other Common Carrier, and Company Official Accounts. Per the Order dated November 17, 2000, the amount of the surcharge is \$.05 per access line per month. The surcharge shall appear as a separate line item on the customer's bill.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 15 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Brown
EXECUTIVE DIRECTOR

ISSUED: May 1, 2003

EFFECTIVE: May 15, 2003

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

LOCAL EXCHANGE SERVICES**4.6 Caller ID Regulations**

The following regulations apply to the Caller ID feature:

- 4.6.1 This feature enables the customer to view on a display unit the name (where available) and number, information on incoming calls. When Caller ID is activated on a customer's line, the calling name and number is displayed at the first, long silent interval of the ringing cycle.
- 4.6.2 Per line blocking for the delivery of name and number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. Name and number information will not be transmitted from a line equipped with this capability.
- 4.6.3 Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their calling name and number information on a per call basis, at no charge, by dialing an access code (*82 for Touch-tone or 1182 for rotary) immediately before placing a call.
- 4.6.4 Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- 4.6.5 If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of name and number will not be provided on calls originating from Customer Owned Pay Telephones.
- 4.6.6 Caller ID customers will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- 4.6.7 Caller ID information is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. Name and number information will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. Name and number information will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

4.6 Caller ID Regulations (Continued)

- 4.6.8 The Company shall not be liable for any claims for damages caused or claimed to have been caused by the transmission of Caller ID information.
- 4.6.9 Caller ID information may not be sold or given to another party without the caller's written permission. Information may only be used for (a) routing or completing of calls; (b) billing of calls; (c) account management purposes; (d) services directly related to the call or transaction; (e) verification of calling party identity; and (f) marketing products or services that are directly related to those previously acquired by the customers from the Caller ID subscriber. This applies if the Caller ID subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

BUSINESS TELEPHONE FEATURES

TABLE OF CONTENTS

	<u>PAGE</u>
5.1 General Regulations	5.2
5.2 Rates	5.3

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

BUSINESS TELEPHONE FEATURES**5.1 General Regulations**

- 5.1.1 Business Telephone Features are optional services that provide additional call management functionality to NuVox lines.
- 5.1.2 Business Telephone Features are subject to availability of Company facilities and compatibility with central office equipment. The features are provided subject to compatibility with customer lines and premises equipment.
- 5.1.3 When multiple features are activated on the same line, some features will take precedence over others.
- 5.1.4 Some features are available on a monthly subscription basis. Others are available on a per use (per activation) basis.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: MAY 20, 2001

PURSUANT TO 807 KAR 5.011,
EFFECTIVE JULY 20, 2001.
SECTION 9 (1)

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

BY Stephan O. Bell
SECRETARY OF THE COMMISSION

BUSINESS TELEPHONE FEATURES**5.2 Rates**

Feature	Non-Recurring Charge ⁽¹⁾		Monthly Recurring Charge/Per Line		Charge Per Use ⁽²⁾⁽³⁾
	Lexington/ Louisville	Cincinnati Metro	Lexington/ Louisville	Cincinnati Metro	
Auto Redial	\$14.50	\$5.00	\$2.50	\$4.00	\$.50
Call Forward - Busy	\$14.50	\$5.00	\$3.50	\$1.00	
Call Forward - Don't Answer	\$14.50	\$5.00	\$3.50	\$1.00	
Call Forward - Busy Don't/Answer	\$14.50	\$5.00	\$4.00	\$1.00	\$.50
Call Forward - Variable	\$14.50	\$5.00	\$3.50	\$3.00	
Call Return	\$14.50	\$5.00	\$3.50	\$5.00	
Call Transfer Disconnect ⁽⁴⁾	\$14.50	\$5.00	\$4.00	\$4.00	\$.75
Call Waiting	\$14.50	\$5.00	\$4.00	\$2.00	
Caller ID	\$14.50	\$5.00	\$5.00	\$7.00	
Priority Call	\$14.50	\$5.00	\$3.00	\$4.00	\$.75
Remote Access to Call Forwarding	\$14.50	\$5.00	\$5.00	\$1.00	
Speed Dialing 30	\$14.50	\$5.00	\$5.00	\$4.00	
Three-Way Calling	\$14.50	\$5.00	\$4.00	\$3.00	\$.75
Toll Restriction	\$8.25	\$10.00	\$5.00	\$3.00	
900 Blocking	\$14.50	\$10.00	\$0	\$0	

⁽¹⁾ Only one non-recurring charge applies per line when multiple Business Telephone Features are ordered at the same time.

⁽²⁾ A non-recurring charge does not apply per line for per use features. Customers are charged for each use of the service.

⁽³⁾ Blocking of these services is available upon request.

⁽⁴⁾ Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

ISSUED: MAY 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephen O. Bell
SECRETARY OF THE COMMISSION

DIRECTORY LISTINGS**TABLE OF CONTENTS**

	<u>PAGE</u>
6.1 General Regulations	6.2
6.2 Descriptions	6.3
6.2.1 Primary Listings	6.3
6.2.2 Additional Listings	6.3
6.2.3 Non-Published Listings	6.3
6.2.4 Non-Listed Numbers	6.3
6.2.5 Foreign Listings	6.3
6.2.6 Alternate Listings	6.3
6.3 Rates	6.4

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

JUN 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

DIRECTORY LISTINGS**6.1 General Regulations**

- 6.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- 6.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 6.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 6.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 6.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 6.1.6 When a customer receives a new telephone number, The Company will offer the Customer intercept and referral service without charge for a period of 30 days. If the customer desires this service, the Company will intercept all calls to the Customer's former telephone number and refer callers to the new telephone number.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

DIRECTORY LISTINGS**6.2 Descriptions**

Directory listings are provided in connection with each Customer service as specified herein.

6.2.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.

6.2.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.

6.2.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2, Rules and Regulations, 2.1.4.15, 2.1.4.16, 2.1.4.17. Charges for Nonpublished Listings are specified under 7.3, following.

6.2.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 7.3, following.

6.2.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

6.2.6 Alternate Listings: Where available, a listing which references a telephone number that is not the primary listing for the Customer. The Customer must provide written verification that the Alternate telephone number is authorized to accept calls. Charges for alternate call listings are specified under 6.3, following.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20 2001

EFFECTIVE: JUN 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

DIRECTORY LISTINGS**6.3 Rates**

The following charges apply for directory listings specified in 6.2, proceeding: ⁽¹⁾ ⁽²⁾

	<u>Monthly Recurring Charge</u>		<u>Non-Recurring Charge</u>	
	<u>Lexington/ Louisville</u>	<u>Cincinnati Metro</u>	<u>Lexington/ Louisville</u>	<u>Cincinnati Metro</u>
Primary Listing	No Charge	\$3.00		
Additional Listing	\$1.80	\$1.50	\$9.50	\$10.00
Alternate Listing	\$1.80	\$1.50	\$9.50	\$10.00
Non-Published Number ⁽³⁾	\$1.60	\$1.60	\$00	\$10.00
Non-Listed Number	\$1.20	\$1.20	\$00	\$10.00

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

⁽¹⁾ Service Connection Charges under Section 3, apply for additions/changes to directory listings.

⁽²⁾ Charges apply per listing or per number.

⁽³⁾ This charge shall not apply to customers serviced by Telecommunications Devices for the Deaf (TDD).

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

**PURSUANT TO 807 KAR 5011.
EFFECTIVE June 20, 2001
SECTION 9 (1)
BY Stephen O. Bell
SECRETARY OF THE COMMISSION**

MESSAGE TOLL SERVICE

TABLE OF CONTENTS

	<u>PAGE</u>
7.1 Description	7.2
7.2 Timing of Messages	7.2
7.3 Rates	7.3

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5011.
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

MESSAGE TOLL SERVICE

7. Toll Service7.1 Description

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Directory Assistance and Operator Services surcharges apply to toll calls as appropriate. Services include outbound (switched and dedicated access), inbound (switched and dedicated access), and travel card services. Dedicated toll is provided to customers who receive local and long distance service from the Company. Switched toll is provided to customers who receive long distance service only from the company. Toll service is an optional service available to customers obtaining dial-tone from the company.

Outbound toll service offers customers an outbound, "1+" dialed long distance service for calls originating and terminating in the State of Arkansas, and is available using either switched access or dedicated origination.

Inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Arkansas, and is available using either switched access or dedicated access termination. This service enables the caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are placed by dialing a toll free "800 or 888 number."

Calling Card service allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch-tone Telephone in the U.S. by dialing a toll free "800 or 888 number" and entering a personal identification code, followed by the desired telephone number. Calling Card calls are billed at the Company's rates and appear on the customer's monthly long distance bill.

7.2 Timing of Messages

7.2.1 Dedicated outbound and inbound toll service calls are timed in 6 second increments with a 60 second minimum. Switched outbound and inbound toll service calls are timed in 6 second increments with a 60 second minimum. Calling Card service calls are timed in 1 minute increments.

7.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

7.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an alternate. ⁽¹⁾

7.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

7.2.5 Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of six-second increments.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

⁽¹⁾ The rates specified under Section 8, Operator Services, may apply.

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bui
SECRETARY OF THE COMMISSION

MESSAGE TOLL SERVICE

7.3 RatesDedicated Intrastate Toll: - See Millennium Business Toll Services, Section 11Switched Intrastate Toll:

	<u>Per Minute</u>	<u>Additional Six Seconds</u>	<u>Minimum Call</u>	<u>Monthly Recurring Charge</u>
Outbound Toll	\$.10	\$.010	60 seconds	N/A
Inbound Toll	\$.10	\$.010	60 second	\$5.00 per 800 Number
	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Minimum Call</u>	<u>Per Use</u>
Calling Card Service	\$.25	\$.25	60 seconds	\$.25

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

MESSAGE TOLL SERVICE

(N)

7.4 Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total NuVox monthly billing, including local, long distance, calling card, and NuVox enhanced/nonregulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

<u>Monthly Billing</u>	<u>Dedicated Toll Rate</u>
\$100-\$1000	\$.075
\$1001-\$2000	\$.065
\$2001-\$3000	\$.059
\$3001-\$4000	\$.055
\$4001-\$5000	\$.049
\$5001+	\$.048

7.5 High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 05 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED: August 5, 2001

EFFECTIVE: September 5, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

OPERATOR SERVICES

TABLE OF CONTENTS

	<u>PAGE</u>
8.1 Directory Assistance	8.2
8.2 Operator Assistance	8.4
8.2.1 Third Number Billing	8.4
8.2.2 Collect Calls	8.4
8.2.3 Calling Cards	8.4
8.2.4 Person to Person	8.4
8.2.5 Station to Station	8.4
8.2.6 General Assistance	8.4
8.2.7 Operator Assisted Surcharges	8.4
8.2.8 Busy Line Verification	8.5
8.2.9 Busy Line Verification with Interrupt	8.5
8.2.10 Busy Line Verification Rates	8.5
8.3 Additional Operator Services Regulations	8.6

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

OPERATOR SERVICES**8.1 Directory Assistance**

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator.

8.1.1 Directory Assistance - Local

- 8.1.1.1 The Customer will be allowed to make up to 3 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

Per Call

<u>Lexington</u>	<u>Louisville</u>	<u>Cincinnati Metro</u>
\$.65	1.20 (I)	\$.44

- 8.1.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 8.1.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the call; or
- b) The Customer is given an incorrect telephone number.

- 8.1.1.4 To obtain a credit as identified under 8.1.1.3 above, the Customer must notify the Company's Customer Service representative.

- 8.1.2 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call

<u>Lexington/Louisville</u>	<u>Cincinnati Metro</u>
\$.35	\$1.00

ISSUED: January 13, 2003

EFFECTIVE: February 13, 2003

By: Hamilton J. Russell, III, Vice President of Regulatory Affairs
301 N. Main Street, Suite 500
Greenville SC 29601

8.1 Directory Assistance (cont'd)

8.1.3 Directory Assistance – National⁽¹⁾

8.1.3.1 Each call to Directory Assistance will be charged as follows:

Per Call

Lexington/Louisville
\$1.75 (I)

Cincinnati Metro
\$1.75 (I)

8.1.3.2 Directory Assistance – National service provides the telephone number of customers located outside the local calling area as specified in Tariff 1 where facilities permit.

8.1.3.3 Directory Assistance Call Completion is not offered with this service.

8.1.3.4 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

8.1.3.5 Directory Assistance – National is not provided to customers who have Toll Restriction.

8.1.3.6 A credit will be given for calls to Directory Assistance under the following circumstances:

- c) The Customer experiences poor transmission or is cut-off during the Call; or
- d) The Customer is given an incorrect telephone number.

8.1.3.7 To obtain a credit as identified under 8.1.3.6 above, the Customer must notify the Company's Customer Service representative.

⁽¹⁾ Subject to availability, facility permitting

OPERATOR SERVICES**8.2 Operator Assistance**

A customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

- 8.2.1 Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- 8.2.2 Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 8.2.3 Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- 8.2.4 Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- 8.2.5 Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.
- 8.2.6 General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.
- 8.2.7 Operator Assisted Surcharges
The following surcharges will be applied:

	<u>Fully Automated, Per Call</u>		<u>Semi-Automated or Operator Handled, Per Call</u>	
	<u>Lexington/ Louisville</u>	<u>Cincinnati Metro</u>	<u>Lexington/ Louisville</u>	<u>Cincinnati Metro</u>
Third Number Billing	\$.35	N/A	\$.65	\$1.50
Collect Calls	\$.35	N/A	\$.65	\$1.50
Calling Card	\$.35	\$.50	\$.65	\$1.50
Person to Person	\$2.00	N/A	\$2.40	\$3.00
Station to Station	\$.70	N/A	\$1.10	\$1.50
General Assistance	N/C	N/C	N/C	N/C

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephen O. Bell
SECRETARY OF THE COMMISSION

OPERATOR SERVICES**8.2 Operator Assistance - (Continued)**

- 8.2.8 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear of "in use" and report to the calling party.
- 8.2.9 Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- 8.2.10 Busy Line Verification Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
- a) The operator verifies that the line is busy with a call in progress.
 - b) The operator verifies that the line is available for incoming calls.
 - c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption:

Per Request

	<u>Lexington/Louisville</u>	<u>Cincinnati Metro</u>
Busy Line Verification	\$1.20	\$.60
Busy Line Interrupt	\$1.85	\$1.15

8.3 Additional Operator Services Regulations

Pursuant to the requirements of the Kentucky Public Service Commission, the following additional regulations will apply to the Company's provision of intrastate operator services in the State of Kentucky:

- 8.3.1 The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.
- 8.3.2 The Company will advise the caller and the billed party (if different from the caller) that NuVox Communications, Inc. is the operator services provider at the time of the initial contact.
- 8.3.3 The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 8.3.4 The Company will allow only tariff charges approved by the Kentucky Public Service Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of the Company, and will not collect location surcharges imposed by traffic aggregators.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

OPERATOR SERVICES**8.3 Additional Operator Services Regulations - (Continued)**

- 8.3.5 The Company will arrange for listing of its name on a LEC's billing of the Company's charges, if the LEC has multi-carrier bill listing capability.
- 8.3.6 The Company will employ reasonable calling card verification procedures, which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards, which it determines to be invalid or cards, which it is unable to verify.
- 8.3.7 The Company will direct all "0" or "00" emergency calls in the quickest manner to the local emergency service provider at no charge.
- 8.3.8 Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual point of origin.
- 8.3.9 The Company's contracts with traffic aggregators will contain provisions which:
- a) Prohibit the blocking of access to an end-user's interexchange carrier of choice.
 - b) Provide for the prominent posting or display, on or near the telephones to be utilized by end-users, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

TABLE OF CONTENTS

	<u>PAGE</u>
9.1 Presubscription	9.2
9.2 Individual Case Basis	9.2
9.3 Special Construction	9.3
9.3.1 Basis for Charges	9.3
9.3.2 Basis for Cost Comparison	9.3
9.3.3 Termination Liability	9.4
9.4 Number Retention	9.5
9.5 Temporary Promotional Programs	9.5
9.6 Remote Call Forwarding	9.5
9.7 Association Package	9.6
9.8 Central Line Office	9.8

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

9.1 Presubscription

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

	<u>Non-Recurring</u>
PIC Change, per line	\$5.00

9.2 Individual Case Basis

9.2.1 Charges may be determined on an Individual Case Basis ("ICB") for services described in this tariff.

9.2.2 Specialized rates or charges will be made available to all similarly situated customers on a nondiscriminatory basis.

9.2.3 Terms of ICB arrangements will be provided to the Commission on a proprietary basis upon request.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO KRS 20A.020
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES**9.3 Special Construction****9.3.1 Basis for Charges**

Where the Company furnishes a facility for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

9.3.2 Basis for Cost Computation

The costs referred to in 9.3.1, above, may include one or more of the following items to the extent they are applicable:

- 1) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
 - a) equipment and materials provided or used,
 - b) engineering, labor and supervision,
 - c) transportation, and
 - d) rights of way;
- 2) cost of maintenance;
- 3) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 4) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- 5) license preparation, processing and related fees;
- 6) tariff preparation, processing and related fees;
- 7) any other identifiable costs related to the facilities provided; or
- 8) an amount for return and contingencies.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES**9.3 Special Construction - (Continued)****9.3.3 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

The termination period is the estimated service life of the facilities provided.

The maximum termination liability amount is equal to the estimated amounts for:

- 1) Cost installed of the facilities provided including estimated costs for arrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - a) equipment and materials provided or used,
 - b) engineering, labor and supervision,
 - c) transportation, and
 - d) rights of way;
- 2) license preparation, processing, and related fees;
- 3) tariff preparation, processing, and related fees;
- 4) cost of removal and restoration, where appropriate; and
- 5) any other identifiable costs related to the specially constructed or rearranged facilities.

The applicable liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth above by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined pursuant to the above paragraphs shall be adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES**9.4 Number Retention**

The following charge applies whenever a customer requests to retain a telephone number.

	<u>Non-Recurring Charge</u>
Number retention, per telephone number	\$5.00

9.5 Temporary Promotional Programs

The Company, may, from time to time offer special promotional service offerings designed to attract new customers or to promote existing services. Promotional service offerings shall be subject to specific dates, times, and/or locations. The Commission will be advised in advance of the promotion.

9.6 Remote Call Forwarding**9.6.1 Description**

Remote Call Forwarding (RCF) provides the subscriber with a "local" 7- or 10-digit number telephone number, which can be used by callers outside of the subscriber's exchange. Calls appear to the calling party to be local in nature. Calls to the RCF number are automatically forwarded to another telephone number designated by the RCF subscriber. The RCF number can be in either a different exchange (remote) or another central office within the same exchange (local).

9.6.2 General Regulations

- A. RCF is subject to the availability of Company facilities and compatibility with customer facilities and configuration. Transmission quality is dependent upon distance and routing of the forwarded call and is not suitable for data.
- B. Terminating stations must have incoming call capability.
- C. Additional paths can be ordered to handle multiple calls to the RCF number, as long as there are adequate customer facilities to handle multiple calls at the terminating end.
- D. The RCF subscriber is responsible for all charges between the RCF number and the terminating number, including toll.
- E. The caller is responsible for charges between the originating number and the RCF number.
- F. One directory listing per access path ordered is provided without charge for the telephone directory associated with the RCF number. Additional listings may be ordered as specified in the Directory Listings section of this tariff.
- G. Account codes cannot be placed on the terminating number. Caller ID information may not be available on the terminating end. Distinctive ringing is not available on incoming calls.
- H. The terminating line cannot be a residential line.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

9.6 Remote Call Forwarding (Cont'd)9.6.3 Rates

	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>
RCF, per Access Path	\$15.00	\$15.00
Flat-rated Usage, per Access Path	\$7.00	N/A

9.6.4 Application of Rates

- A. The non-recurring charge (NRC) will not apply on outside moves of service if there is no telephone number change.
- B. The NRC applies to change the RCF number or the change the number to which calls are forwarded, or to change both numbers at the same time.
- C. Only one NRC applies if more than one Access Path is ordered at the same time.
- D. The Unmeasured Usage charge applies for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local RCF number.
- E. The minimum contract period is one month.

9.7 Association Package9.7.1 Description

The Association Package is an optional pricing plan which makes available special pricing to qualifying associations and to bona fide members of qualifying associations. Associations and association members will receive special rates for local service and long distance. In order to qualify for the Association Package, associations and members must meet eligibility requirements as specified in this Tariff.

9.7.2 Member Regulations

- A. The Association Package is available only to business customers who qualify for NuVox service as defined in this Tariff.
- B. Members must be located in NuVox's service area.
- C. Members of participating associations must be able to provide proof of valid association membership.
- D. Each member will execute an individual Term Service Agreement with the Company and is considered to be a customer separate from the association.

9.7.3 Association Regulations

- A. An eligible association is defined as a for-profit or not-for-profit entity whose members promote a common trade, profession, service, or cause.
- B. Participating associations must be pre-qualified by NuVox and complete a participation agreement to be eligible to participate in the program.
- C. Associations must make available to NuVox on a quarterly basis membership lists with names, telephone numbers, and addresses to confirm membership of potential customers and support marketing efforts.
- D. Associations must agree to endorse NuVox and inform members of the Association Package.
- E. Associations have no liability for individual members.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

9.7 Association Package (Cont'd)9.7.3 Association Regulations (Cont'd)

- F. Associations will receive quarterly lists from NuVox regarding members who have ordered the Association Package.

9.7.4 Rates

Local Voice Service	5% discount off monthly recurring charges for these voice services: Single Business Lines; Key System Service; PBX Trunk Service; ISDN-PRI; and T-1 AdvantEdge SM PBX Service channels/Interface
Long Distance Service	\$.065 per minute for inbound and outbound dedicated domestic long distance in the 48 contiguous states.

9.7.5 Application of Rates

- A. The 5% discount on voice services applies only to the services listed above.
B. Rates apply to contract terms of one, two, and three years.
C. Calling Card rates are not included in the Package.
D. These rates can be combined with other pricing plans unless otherwise noted in this Tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

9.8 Central Office Line9.8.1 Description:

The Central Office Line is an analog, loop-start line that can be connected to a single device, e.g., a single line telephone set, fax, or modem. Central Office Lines cannot be used to serve multi-line devices such as key systems or PBXs. This service may be provided via either central office unbundled loop or resale arrangements.

9.8.2 Standard Features:

Touch-tone

9.8.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.9.8.4 Rates:

Cincinnati Metro:

	Non-Recurring ⁽¹⁾	Monthly Rate ⁽²⁾
Non-Standard Access Line		
Flat Rate	\$46.00	\$35.00

Lexington:

	Non-Recurring ⁽¹⁾	Monthly Rate ⁽²⁾
Non-Standard Access Line		
Flat Rate	\$50.00	\$29.00

⁽¹⁾ Applies to initial installations and subsequent moves and changes, per line.

⁽²⁾ Serving areas and local calling are defined in the Southwestern Bell Local Exchange Tariff.

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001
EFFECTIVE: June 20, 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan Bue
SECRETARY OF THE COMMISSION

GABRIELsm MILLENNIUM BUSINESS SERVICES

		<u>PAGE</u>
10.1	Single Business Lines	10.2
	10.1.1 Description	10.2
	10.1.2 Standard Features	10.2
	10.1.3 Optional Features	10.2
10.2	Key System Service	10.2
	10.2.1 Description	10.2
	10.2.2 Standard Features	10.2
	10.2.3 Optional Features	10.2
10.3	Select Feature Package	10.3
	10.3.1 Description	10.3
	10.3.2 Features	10.3
10.4	PBX Trunk Service	10.3
	10.4.1 Description	10.3
	10.4.2 Standard Features	10.3
	10.4.3 Optional Features	10.3
10.5	T-1 AdvantEdge sm PBX Service	10.4
	10.5.1 Description	10.4
	10.5.2 Standard Features	10.4
	10.5.3 Optional Features	10.4
10.6	Payment Plan	10.5
10.7	Rates	10.6

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

GABRIELsm MILLENNIUM BUSINESS SERVICES**10.1 Single Business Lines****10.1.1 Description**

The Single Business Line is an analog, loop-start line that can be connected to a single device, e.g., a single telephone line set (2500 set compatible), fax, or modem. Single Business Lines cannot be used to serve multi-line devices such as key systems or PBXs. Single Business Lines do not support hunting.

10.1.2 Standard Features

- Touch-tone
- 900 Number Blocking

10.1.3 Optional Features

- The Select Feature Package, described in 10.3 following, can be added to Lines, subject to CPE compatibility.
- Individual Business Telephone Features can be added to Single Business Lines, subject to the regulations and rates specified in section 5.

10.2 Key System Service**10.2.1 Description**

Key System Service is an analog, loop start facility that is provided on a multi-line basis. Key System Service is intended for use with most key systems.

10.2.2 Standard Features

- Touch-tone
- Hunting
- 900 Number Blocking

10.2.3 Optional Features

- The Select Feature Package, described in 10.3 following, can be added to Key System Service on a per line basis, subject to CPE compatibility.
- Individual Business Telephone Features can be added to Key System Service on a per line basis, subject to the regulations and rates specified in section 5.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS SERVICES**10.3 Select Feature Package****10.3.1 Description**

The Select Feature Package is an optional package of Business Telephone Features, individually described in Sections 1 and 5, which can be added to Single Business Lines and Key System Service.

10.3.2 Features

- All Select Features Packages come with Caller ID and Call Forward – Variable.
- Customers select three of the following additional features as part of their customized package: Auto Redial; Call Forward – Busy; Call Forward – Don't Answer; Call Forward – Busy/Don't Answer; Call Return; Call Waiting; Priority Call; Remote Access to Call Forwarding; Speed Dialing 30; Three-Way Calling; or Toll Restriction.
- Business Telephone Features are subject to availability of Company facilities and compatibility with central office equipment, customer line, and premises equipment. When multiple features are activated on the same line, some features will take precedence over others.

10.4 PBX Trunk Service**10.4.1 Description**

PBX Trunk Service is an analog, analog DID, digital, or digital DID facility provided on a per DS-0 channel basis. PBX Trunk Service is intended for use with most PBXs and some key systems.

10.4.2 Standard Features

- Signaling
- Hunting
- 900 Number Blocking
- Directionality: DID, DOD or two way, as specified by the Customer
- Automatic Number Identification

10.4.3 Optional Features

- Analog Direct Inward Dialing
- Digital Direct Inward Dialing

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS SERVICES**10.5 T-1 AdvantEdgeSM PBX Service****10.5.1 Description**

T-1 AdvantEdge PBX Service provides analog, analog DID, digital, or digital DID channels over a DS-1 facility. T-1 AdvantEdge PBX Service is intended for use with PBXs and larger key systems. This service can be voice only or carry both voice and data traffic on a per channel basis for up to 24 DS-0s of bandwidth. The customer is charged for the T-1 interface and up to 24 individual channels.

10.5.2 Standard Features

- Signaling
- Directionality: DID, DOD or two way, as specified by the Customer
- Automatic Number Identification

10.5.3 Optional Features

- Analog Direct Inward Dialing
- Digital Direct Inward Dialing
- Dialed Number Identification Service

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS SERVICES**10.6 Payment Plan**

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS SERVICES**10.7 Rates**

	Monthly Rate (1)	Non-Recurring 1 Year Contract (2)	Non-Recurring 2 Year Contract (2)	Non-Recurring 3 Year Contract (2)
Single Business Lines				
Per Line, Flat Rate				
Lexington	\$29.00	\$50.00	\$30.00	\$10.00
Louisville	\$26.00	\$50.00	\$30.00	\$10.00
Cincinnati Metro	\$35.00	\$46.00	\$44.00	\$42.00
Key System Service				
Per Multi-line, Flat Rate				
Lexington	\$34.00	\$50.00	\$30.00	\$10.00
Louisville	\$31.00	\$50.00	\$30.00	\$10.00
Cincinnati Metro	\$35.00	\$46.00	\$44.00	\$42.00
Select Feature Package				
Per Package, Per Line or Multi line				
Lexington/Louisville	\$7.00	\$14.50	\$14.50	\$14.50
Cincinnati Metro	\$7.00	\$10.00	\$10.00	\$10.00

(1) Line/trunk rates include the standard features listed in the individual service descriptions in Section 10 and free local calling as specified in paragraph 4.2.2.

(2) Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 10.6.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: JUN 20 2001

16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS SERVICES**10.7 Rates**

	Monthly Rate (1)	Non-Recurring 1 Year Contract (2)	Non-Recurring 2 Year Contract (2)	Non-Recurring 3 Year Contract (2)
PBX Trunk Service				
Per DS-0, Flat Rate				
Lexington	\$34.00	\$50.00	\$30.00	\$10.00
Louisville	\$31.00	\$50.00	\$30.00	\$10.00
Cincinnati Metro	\$38.00	\$46.00	\$44.00	\$42.00
Analog DID, Per Trunk Equipped				
Lexington/Louisville	\$10.00	\$15.00	\$15.00	\$15.00
Cincinnati Metro	\$30.00	\$20.00	\$20.00	\$20.00
Digital DID, Per Trunk Equipped				
Lexington/Louisville	\$10.00	\$10.00	\$10.00	\$10.00
Cincinnati Metro	\$30.00	\$15.00	\$15.00	\$15.00
Per DID Number	\$.20	N/A	N/A	N/A
T-1 AdvantEdgeSM PBX Service				
Per T-1 Interface	\$200.00	\$750.00	\$500.00	\$250.00
Per Analog Channel				
Lexington/Louisville	\$20.00	N/A	N/A	N/A
Cincinnati Metro	\$30.00	N/A	N/A	N/A
Per Digital Channel				
Lexington/Louisville	\$20.00	N/A	N/A	N/A
Cincinnati Metro	\$30.00	N/A	N/A	N/A
Analog DID, per T-1	\$100.00	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A

(1) Line/trunk rates include the standard features listed in the individual service descriptions in Section 10 and free local calling as specified in paragraph 4.2.2.

(2) Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 10.6.

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS TOLL SERVICES

		Page
11.1	Description	11.2
11.2	Timing of Messages	11.2
11.3	Rates	11.3

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED : May 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS TOLL SERVICES

11.1 Description

Toll rates in this section are available only to customers who purchase Gabriel Millennium Business Services as described in Section 10.

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this Tariff. Toll charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Directory Assistance and Operator Services surcharges apply to toll calls as appropriate. Services include dedicated outbound, dedicated inbound, and calling card services. Dedicated toll is provided to customers who receive local and long distance service from the Company. Federal surcharges apply to toll calls as specified in the Company's FCC tariffs.

Dedicated outbound toll service offers customers outbound, "1+" dialed long distance calling from the their presubscribed location for calls originating and terminating in the State of Kentucky.

Dedicated inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Kentucky. This service enables a caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are usually placed by dialing a toll free "8XX" number.

Calling Card service allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch-tone telephone by dialing a toll free "8XX" number, entering a calling card number, personal identification code, and the called telephone number. Calling card charges appear on the customer's monthly bill.

11.2 Timing of Messages

11.2.1 Dedicated outbound and inbound toll service calls are timed in 6-second increments with a 60-second minimum. Calling Card service calls are timed in 1 minute increments.

11.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

11.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified. ⁽¹⁾

11.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

⁽¹⁾ The rates specified under Section 8, Operator Services, apply.

ISSUED : May 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

GABRIELSM MILLENNIUM BUSINESS TOLL SERVICES

11.3 Rates

11.3.1 Toll Rates for Gabriel Millennium Business Service Customers

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX Service
Outbound "1+" Intrastate Toll Rate	\$.095/minute	\$.085/minute	\$.085/minute	\$.065/minute
Inbound "Toll Free" Intrastate Rate	\$.095/minute	\$.085/minute	\$.085/minute	\$.085/minute
Calling Card Intrastate Rate	\$.20/minute	\$.20/minute	\$.20/minute	\$.20/minute

11.3.2 Toll Rates for Gabriel Millennium Business Service Customers with NuVox Internet or Data Services

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX Service
Outbound "1+" Intrastate Toll Rate	\$.085/minute	\$.075/minute	\$.075/minute	\$.055/minute
Inbound "Toll Free" Intrastate Rate	\$.085/minute	\$.075/minute	\$.075/minute	\$.075/minute
Calling Card Intrastate Rate	\$.20/minute	\$.20/minute	\$.20/minute	\$.20/minute

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED : May 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

**GABRIELSM INTEGRATED SERVICES DIGITAL NETWORK -
PRIMARY RATE INTERFACE (ISDN- PRI)**

		Page
12.1	Description	12.2
12.2	Optional Features	12.2
12.3	Payment Plan	12.3
12.4	Rates	12.3

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED : May 20 2001

EFFECTIVE: ~~JUN 20 2001~~ June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

**GABRIELSM INTEGRATED SERVICES DIGITAL NETWORK -
PRIMARY RATE INTERFACE (ISDN- PRI)**

12.1 Description

ISDN-PRI provides access to and from the Public Switched Telephone Network for circuit-switched voice communications. ISDN-PRI uses ISDN architecture to provide an end-to-end digital DS-1 circuit. It employs a 1.544 mbps facility and typically provides the customer with twenty-three B channels and one D channel. B channels can be used for voice communications. The D channel provides out-of-band signaling and control of the B channels. NuVox ISDN-PRI service is a two-way flat monthly service for business customers.

The provision of ISDN-PRI is subject to availability of Company facilities and compatibility with customer facilities and equipment. The local calling area specified in paragraph 4.2.2 applies to ISDN-PRI. Applicable distance sensitive charges will apply as noted in this Tariff. Other ancillary features listed in the Company's tariffs which are compatible with ISDN-PRI can be provided under the rates and terms noted.

ISDN-PRI service includes the ISDN Interface; the ISDN Port; and trunks. Optional features are described below.

12.2 Optional Features

Backup D Channel: Provides enhanced survivability of ISDN-PRI links by providing automatic takeover for a failed D channel.

Calling Name and Number Delivery Interface: Delivers calling party telephone number/and or listed name (where technically available) to the called party. Caller ID regulations and features, as defined in Section 5 of this tariff, apply to ISDN.

Dynamic Channel Allocation (DCA): Enables a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. This feature is also known as call-by-call service selection. The customer must specify the total number of channels assigned to the DCA arrangement and the maximum number of channels allocated per call type within the arrangement.

Direct Inward Dialing (DID): This service routes incoming calls directly to a station, by-passing the central answering point.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED : May 20 2001

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

**GABRIELsm INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

12.3 Payment Plan

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

12.4 Rates

	Monthly Rate	Non-Recurring 1 Year Contract ⁽¹⁾	Non-Recurring 2 Year Contract ⁽¹⁾	Non-Recurring 3 Year Contract ⁽¹⁾
ISDN-PRI				
Per PRI, Flat Rate				
Lexington/Louisville	\$800.00	\$1250.00	\$1000.00	\$750.00
Cincinnati Metro	\$900.00	\$1250.00	\$1000.00	\$750.00
ISDN - PRI VALUE PLAN -				
1 Year Contract, Per PRI Span,				
Flat Rate - Lexington	\$800.00	\$1250.00	\$1000.00	\$750.00
1 Year Contract, Per PRI Span,				
Flat Rate - Cincinnati Metro	\$900.00	\$1250.00	\$1000.00	\$750.00
2 Year Contract, Per PRI Span,				
Flat Rate - Lexington and Cincinnati Metro	\$800.00	\$1250.00	\$1000.00	\$750.00
3 Year Contract, Per PRI Span,				
Flat Rate - Lexington and Cincinnati Metro	\$700.00	\$1250.00	\$1000.00	\$750.00
ISDN-PRI VALUE PLAN QUANTITY DISCOUNT FOR 3+ PRI⁽²⁾				
1 Year Contract, Per PRI Span,				
Flat Rate - Lexington	\$720.00	\$1250.00	\$1000.00	\$750.00
1 Year Contract, Per PRI Span,				
Flat Rate - Cincinnati	\$810.00	\$1250.00	\$1000.00	\$750.00
2 Year Contract, Per PRI Span,				
Flat Rate- Lexington and Cincinnati Metro	\$720.00	\$1250.00	\$1000.00	\$750.00
3 Year Contract, Per PRI Span,				
Flat Rate- Lexington and Cincinnati Metro	\$630.00	\$1250.00	\$1000.00	\$750.00

⁽¹⁾ Applies to initial installations, subsequent changes, and moves of service.

⁽²⁾ Eligible customer must have three or more PRI spans per account. PRIs can be installed at different locations but must be ordered on the same contract and billed to the same account.

ISSUED : May 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

**GABRIELSM INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI)**

12.4 Rates (Cont'd)

Optional Features

Back-Up D Channel	\$40.00	\$15.00	\$15.00	\$15.00
Caller ID Name and Number				
Delivery	NC	NC	NC	NC
Dynamic Channel Allocation, Per Interface				
Lexington/Louisville	NC	NC	NC	NC
Cincinnati Metro	NC	NC	NC	NC
Digital DID and/or DNIS,				
Static per T-1	NC	NC	NC	NC
Per DID Number	\$.20	NC	NC	NC

See Section 7 for toll rates for ISDN-PRI service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

13.1 Resold Local Services
Business Service Rates

NuVox Communications				
Kentucky - BUSINESS ONLY				
Calling Plan Name	Type	NuVox Price	USOC	DETAILS
BASIC				
Rate Group 1	Flat	\$30.40	1FB	Flat Rate for an access line and for unlimited calls within the Local Calling Area. All calls outside the LCA are measured.
Rate Group 2	Flat	\$31.26	1FB	
Rate Group 3	Flat	\$31.26	1FB	
Rate Group 4	Flat	\$31.26	1FB	
Rate Group 5	Flat	\$31.26	1FB	
Rate Group 6	Flat	\$0.00	1FB	
Rate Group 7	Flat	\$31.26	1FB	
Rate Group 8	Flat	\$31.26	1FB	
Rate Group 9	Flat	\$31.26	1FB	
MEASURED				
Rate Group 1	Measured	\$22.01	LMR/LMR CL	Flat rate for an access line, but then all calls are measured. There is a required usage allowance of \$7.50 that needs to be added to each rate group.
Rate Group 2	Measured	\$24.24	LMR/LMR CL	
Rate Group 3	Measured	\$26.14	LMR/LMR CL	
Rate Group 4	Measured	\$27.99	LMR/LMR CL	
Rate Group 5	Measured	\$34.03	LMR/LMR CL	

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 5:011,
SECTION 9(1)BY: Stephan Bue
SECRETARY OF THE COMMISSION

13.1 resold Local Services
Business Service Rates

LOCAL FAVORITES				
Local Favorites	Flat	\$76.95	VR3 & VSB	Flat Rate access line with up to 10 free calling features, but all calls outside the local calling area are measured.
Local Favorites two-line plan	Flat	142.50	CCML2	
Local Favorites three-line plan	Flat	\$207.10	CCML3	
AREA WIDE CALLING				
Area Calling Access Line, Rate Group 1-4 with LUD	Flat + usage	\$28.22 inward 31.07 Both ways	B2K1D	Flat Rate access line with measured calling within and outside the local calling area.
Area Calling Access Line, Rate Group 5 with LUD	Flat + usage	\$31.35	B2K1D	
Area Calling Access Line, Rate Group 1-4, no LUD	Flat + usage	\$28.22 Inward and Both way	B2K1K	
Area Calling Access Line, Rate Group 5, no LUD	Flat + usage	\$31.35	B2K1K	
Premium Area Calling Access Line, Rate Group 1-4, no LUD	Flat	\$80.47	the above + BREKX	Flat rate access line with unlimited calling within the entire local calling area. No LUD only
Premium Area Calling Access Line, Rate Group 5, no LUD	Flat	\$52.25	the above + BREKX	
Command Calling	Flat	\$0.00		Command Calling not available to business customers
Command Calling with Local Favorites one-line plan	Flat	\$0.00		
Command Calling with Local Favorites two-line plan	Flat	\$0.00		
Command Calling with Local Favorites three-line plan	Flat	\$0.00		
Option #7 Exclude IntraLata Blocking on Residence with Command Calling	Monthly	\$2.09		

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 8:011,
SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

13.1 Resold Local Services
Business Service Rates

NUVOX COMMUNICATIONS BUSINESS				
Option P SERVICE				
Option 1	Flat & Measured	\$59.76	BK1	Each minute over the included 7,200 minutes, \$0.05
Option 2	Measured	\$36.01	BK2	Each minute of use outside basic area \$0.12
NUVOX COMMUNICATIONS BUSINESS				
Option C SERVICE				
Option 1	Measured	\$73.01	BC1	The business Option C option includes up to 5 of the following features; GCE, GCJ, GCJRC, ESM, FCS, ESX, ESL, ESF, ESC, MWW, MWWAV, NSS, NSY, NST, NSQ, NSK, NCE, DRS, DRS1X, and GCZ. All feature above the included 5 are at the business rates. There is NO multi-feature discount program available.
Option 2	Measured	\$49.26	BC2	
LONG DISTANCE PLANS		Cost per MOU		
Local Toll Rate, intra LATA, peak and off-peak.	\$0.089			
1+ Long Distance Rate Intrastate, peak and off-peak.	\$0.089			
8XX Usage Rate	\$0.180			
Calling Card Rate, from contiguous 48 states	\$0.18 (D)	.35 Surcharge per call and		
Payphone Surcharge\$0.25 per call		\$.81 cents billing monthly minimum		

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

13.1 Resold Local Services
Business Service Rates

LINE CONNECTION CHARGE				
1st Line	One-Time	\$69.35	N/A	These are non-recurring charges, not billed by USOC's
Each Additional Line: Same Request	One-Time	\$20.90	N/A	
LINE CHANGE CHARGE				
1st Line	One-Time	\$45.60	N/A	These are non-recurring charges, not billed by USOC's
Each Additional Line: Same Request	One-Time	\$13.30	N/A	

13.2 Resold Business Calling Features

Anonymous Call Rejection (ACR)	Monthly	\$3.80	HBV
Call Block	Monthly	\$4.28	NSY
Call Forwarding Busy Line	Monthly	\$3.09	GCE
Call Forwarding Busy Line - Customer Control	Monthly	\$5.94	GJP
Call Forwarding Busy Line - Multipath	Monthly	\$2.85	CFSBX
Call Forwarding Don't Answer	Monthly	\$3.09	GCJ
Call Forwarding Don't Answer - Ring Control	Monthly	\$3.09	GCJRC
Call Forwarding Don't Answer - Multipath	Monthly	\$2.85	CFSDX
Call Forwarding Don't Answer - Customer Control	Monthly	\$5.94	GJC
Call Forwarding Variable	Monthly	\$3.56	ESM
Call Forwarding Variable - Multipath or Remote Access	Monthly	\$2.85	CFSVX
Call Return, Per Activation	Per Use	\$0.71	N/A
Call Return, per line	Monthly	\$4.28	NSS
Call Tracing	Monthly	\$4.75	NST
Call Waiting	Monthly	\$3.61	ESX
Caller ID Basic	Monthly	\$7.13	NSD

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

EFFECTIVE: JUN 20 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

13.2 Resold Local Services
Calling Features

Caller ID Deluxe w/o ACR	Monthly	\$9.50	NXMMN
Caller ID Deluxe w/ ACR	Monthly	\$9.50	NXMCR
Calling # Delivery Blocking - Permanent Agency	Monthly	\$0.00	NOB
Calling # Delivery Blocking - Permanent (Non-published / non-listed)	Monthly	\$0.00	NOBNP
Customized Code Restriction Option 1	Monthly	\$4.28	CREX1
Customized Code Restriction Option 2	Monthly	\$4.28	CREX2
Customized Code Restriction Option 3	Monthly	\$4.28	CREX3
Customized Code Restriction Option 4	Monthly	\$0.00	CREX4
Customized Code Restriction Option 5	Monthly	\$0.00	CREX5
Customized Code Restriction Option 6	Monthly	\$0.00	CREX6
Enhanced Caller ID with ACR	Monthly	\$15.15	NXECR
Enhanced Caller ID without ACR	Monthly	\$15.15	NXEWX
Enhanced Caller ID with Call Management, ACR, and call forwarding Don't Answer	Monthly	\$0.00	NOT OFFERED FOR BUSINESS
Enhanced Caller ID with Call Management with ACR	Monthly	\$0.00	NOT OFFERED FOR BUSINESS
Flexible Call Forwarding	Monthly	\$9.41	FCS
Flexible Call Forwarding (Audio Calling Name)	Monthly	\$10.45	FCSCN
Message Waiting Indicator - Audible	Monthly	\$0.57	MWW
Message Waiting Indicator - Audible/Visual	Monthly	\$0.57	MWWAV
My Call Service 1	Monthly	\$6.60	DRS
My Call Service 2	Monthly	\$9.45	DRS1X
Preference Call	Monthly	\$4.28	NSK
Preferred Call Forwarding	Monthly	\$4.28	NCE
Remote Access Call Forwarding Variable	Monthly	\$7.36	GCZ
Repeat Dialing, Per Activation	Per Use	\$0.71	N/A

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

JUN 20 2001
EFFECTIVE: June 20, 2001By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

13.2 Resold Local Services

Business Service Rates

Repeat Dialing	Monthly	\$4.28	NSQ
Speed Calling 30	Monthly	\$4.51	ESF
Speed Calling 8	Monthly	\$3.56	ESL
Three Way Calling	Monthly	\$3.56	BSC
Verification and Interruption of Busy	Monthly	\$1.46	
Verification of Busy	Monthly	\$0.99	
NuVox Communications Voice Mail	Monthly	\$6.60	SMBBX
NuVox Communications Voice Mail, Setup	one-time	\$15.00	THIS IS A ONE-TIME FEE FOR SETUP

13.2 Resold Local Services
Business Option P

NuVox Communications Business Option P							
Option 1	Flat rated plan which allows for unlimited calling within the LATA (includes a usage allowance of 120 hours/7200 minutes)						
	Monthly Rate and per Minute of Use USOC-						
					NuVox		USOC
	Each line				\$ 59.76		BK1
	Each Minute of use above 120 hours (7,200 minutes)				\$ 0.05		
Option 2	Combination rated plan which provides for unlimited usage within the basic service area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.						
	Monthly Rate and per Minute of Use USOC-						
					NuVox		USOC
	Each line				\$ 36.01		BK2
	Each Minute of use outside the Basic Service Area				\$ 0.11		
	* Touch-Tone service is included in NuVox Communications Business Option P						
	* Usage billed in full-minute increments						

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

13.2 Resold Local Services

Business Option C

NuVox Communications Business Option C Package							
Option 1							
Flat rated plan which allows for unlimited calling within the LATA (includes a usage allowance of 120 hours/7200 minutes), plus also provides the subscriber with up to five compatible services and features from the below list. The calling features chosen							
Monthly Rate and per Minute of Use USOC-					Bell South	NuVox	USOC
Each line					\$ 76.85	\$ 73.01	BC1
Each Minute of use above 120 hours (7,200 minutes)					\$ 0.05	\$ 0.05	
* Touch-Tone service is included in NuVox Communications Business Option C Package.							
* Usage billed in full-minute increments.							
Option 2							
Combination rated plan which provides for unlimited usage within the basic service area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA. This also provides the subscriber with up to five compatible services and features from the below list.							
Monthly Rate and per Minute of Use USOC-					Bell South	NuVox	USOC
Each line					\$ 51.85	\$ 49.26	BC2
Each Minute of use outside the Basic Service Area					\$ 0.12	\$ 0.11	
* Touch-Tone service is included in NuVox Communications Business Option C Package.							
* Usage billed in full-minute increments.							
Calling Features			USOC	CHARGES			
Call Forward Busy Line			GCE	3.09			
Call Forward Don't Answer			GCJ	3.09			
Call Forward Don't Answer Ring Control			GCJRC	3.09			
Call Forward Variable			ESM	3.56			
Flexible Call Forwarding			FCS	8.55			

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY: Stephan O Bell
SECRETARY OF THE COMMISSIONBy: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

13.2 Resold Local Services

Option P and Option C Features

Call Waiting	ESX	3.71					
Speed Calling 8	ESL	3.04					
Speed Calling 30	ESF	4.51					
Three Way Calling	ESC	3.56					
Message Waiting Indicator - Audible	MWW	0.48					
Message Waiting Indicator - Visual	MWWAV	0.48					
Call Return	NSS	4.28					
Call Block	NSY	4.28					
Call Tracing	NST	4.75					
Repeat Dialing	NSQ	4.28					
Preference Call	NSK	3.33					
Preferred Call Forwarding	NCE	3.33					
My Call I	DRS	6.65					
My Call II	DRSIX	9.50					
Remote Access Call Forwarding	GCZ	7.36					
Three Way Calling with Transfer	ESCWT						
The Multi-Package Discount Plan provides eligible NuVox Communications Business Option C Package customers reduced monthly package rates based upon the number of NuVox Communications Business Option C Packages subscribed to. Eligibility for the discounts is							
1. A minimum purchase of two NuVox Communications Business Option C Packages is required.							
2. The NuVox Communications Business Option C Packages must be provisioned to a single customer at a single location.							
3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.							
PACKAGE	COST	USOC	PACKAGE	COST	USOC		
(a) 1 package -	NA	NA	(e) 5 packages	(\$25.00)	MDP05		
(b) 2 packages	(\$4.00)	MDP02	(f) 6 packages	(\$36.00)	MDP06		
(c) 3 packages	(\$9.00)	MDP03	(g) 7 packages	(\$49.00)	MDP07		
(d) 4 packages	(\$16.00)	MDP04	(h) 8 or more packages	(\$64.00)	MDP08		

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephan D. Bell
SECRETARY OF THE COMMISSIONBy: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

13.3.1 Non-Recurring Installation Rates

Line Connection Charge	Non Recurring Rate
First Line	\$39.90
Each additional line	\$14.25
Line Change Charge	
First Line	\$33.25
Each additional line	\$11.40
Secondary Service Charge	
Per customer request (Applies for adding or rearranging custom calling features)	\$14.25
Remote Call Forwarding	\$13.78

13.3.2 Recurring Charges

- A) Local Number Portability is the ability of users of telecommunications services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another. LNP is mandated in Section 251 (b) (2) of the Telecommunications Act of 1996 (Act), and the Federal Communications Commission's (FCC) Orders in CC Docket 95-116 (Telephone Number Portability).

Monthly Charge Per Line \$.39

13.4 Full Voice T-1 Value Plan

(N)

The Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

Standard features include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

Optional features include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS).

Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

All Voice T-1 Value Plan includes the rates below with an additional discount on long distance if customer orders NuVox long distance on all lines. Rate per Minute is \$0.05, 18 Second Minimum billing increment and then 6 second billing increments.

	No. of T-1s	1 Year	2 Year	3 Year
Monthly Recurring Charges	1-2 T-1s per Customer	\$680.00	\$604.00	\$529.00
	3 or More T-1s per customer	\$612.00	\$544.00	\$476.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Additional DID service per T-1 Charge is \$100.00

Additional DID per number charge \$ 0.20

AUG 08 2002

Early termination charges apply as listed in the customer contracts.
Service is available where facilities allow.

PURSUANT TO 807 KAR 5:011(N)
SECTION 9 (1)

BY Stanford Bell
SECRETARY OF THE COMMISSION

ISSUED: July 8, 2002

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

13.5.1 Secondary Service Charge Application

1. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
2. The Secondary Service Charge Applies for adding or rearranging:
 - A. Custom Calling Service
 - B. Rotary Service
 - C. Specialize calling Features
 - D. Custom Code Restriction
 - E. Customer requested directory Listing Changes, except where excluded in this tariff.
 - F. Remote Call Forwarding
 - G. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable

13.5.2 Secondary Service Charge Exceptions

1. Service Charges do not apply for:
 - A. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
 - B. Changes from one Flat, measured or message rate basic local service to another
 - C. Converting existing service to Lifeline.
 - D. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc. when equivalent service is established, to the new/temporary location of for the move back into the original location.
 - E. Changing telephone numbers when in the judgement of the Company such charges are necessary for continuation of satisfactory service.
 - F. Request for partial or full disconnection.
 - G. Upgrades from NuVox Back Up Line service to Business individual Line service.

13.5.3 Secondary Service Charge

Applies per customer request	Business	
(a)	20.00	(D)

*Customers of NuVox Communications, Inc. will receive 5% off the above charge.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

JUN 20 2002

**PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)**

**BY Stanford Bell
SECRETARY OF THE COMMISSION**

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

13.6 NuVox Billing Name and Address for ANI Service

1. NuVox Billing Name and Address for ANI service provides for end user billing name and address associated information. It is available to IC's such as Enhanced Service Provider (ESP), Operator Service Provider (OSP), Interexchange Carrier (IC) any other provider of telecommunications services.
2. NuVox Billing Name and Address for ANI service is available on those calls for which the ANI of the calling or billed party is provided to the Company. This includes 101XXXX dialed calls, calling card calls and collect and third party billed calls. Information provided consists of the following:
 - A. Billing name and street address of the subscriber (BNA)
 - B. Billing Telephone Number (BTN)
 - C. Working Telephone Number (WIN)
 - D. Terminal Number (TER)
 - E. IC Type Indicator (CTI)
 - F. IC Code

1. 13.6.1 Restriction one use of NuVox's Billing Name and Address for ANI information:

- A. The IC or its authorized billing and collection agent, agrees not to publish any NuVox billing information provided and to use such information for the sole purpose of rendering bills for its provision of services to its ICs.
- B. The IC, or its authorized billing and collection agent may not permit anyone but its duly authorized employees to inspect or use NuVox Billing Name and Address for ANI Information.
- C. The IC, or its authorized billing and collection agent may not use the NuVox Billing and ANI information to publish and distribute, in any form, lists of the subscribers provided.
- D. The IC, or its authorized billing and collection agent shall not reproduce in any way copies of the BNA information furnished, other than as required internally for the rendering of bills for service provided.
- E. For calling card calls and collect and third party billed calls, the ANI service is not available. Also this information is not available for non-published and non-listed end users who upon request to the Company have specified that such information not be released.
- F. The IC may deem it necessary to request the Company to re-send the ANI information, Such a request, when not the Company error will be subject to the same rates and charges as the original request.

13.6.2 Rates

1. The Company will provide NuVox Billing Name and Address for ANI data no later than ten (10) business days from the date of receipt of the IC's request. Availability of data maybe delayed if errors exist in the request received from the IC.

Rates Billing Name and Address for ANI Service

- a. One-time Setup Charge \$250.00
- b. Charge per individual record \$ 0.20

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSIONBy: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

13.7 High-Speed Dedicated Data Service

The Company provides high-speed, high-capacity dedicated data service to Customers, where technically feasible, at a variety of bandwidths between customer-designated premises and the Company's network. Services are provided via a variety of digital transmission technologies using the Company's own services and equipment and /or the facilities of others. Service is provided on a 24 hour per day, 7 day per week basis. Depending on various factors, including but not limited to the physical characteristics of the loops involved, and other factors, service may not be available to all Customer or End-User premises.

Service may be provided by the Company on an Individual Case Basis ("ICB"), depending on such factors as term and volume of commitment. Special construction charges may apply in each case. In addition to Monthly Recurring Charges for High-Speed Dedicated Data Service, Non-Recurring Charges for Installation will apply. The Customer must commit to a minimum of one year of service in order to obtain High-Speed Dedicated Data Service. Customer may be subject to a penalty for early termination if service is cancelled prior to the expiration of the contractual period.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

JUN 20 2001
EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

13.7.1. High-Speed Dedicated Data Service Rates

The following prices apply to Customers whose premises subtend serving wire centers in which the Company has co-located facilities:

a. Monthly Recurring Charges

<u>Per Line</u> <u>Bandwidth</u>	<u>Monthly Recurring Charge</u>
1.544 Mbps	\$ 1000.00
1.0 Mbps	\$ 900.00
768 Kbps	\$ 800.00
512 Kbps	\$ 700.00
384 Kbps	\$ 600.00

b. Non-Recurring Installation Charge

One-year Commitment	\$ 500.00
Two-year Commitment	\$ 250.00
Three-year Commitment	<i>no charge</i>

13.7.2. Extended High-Speed Dedicated Data Service

The following prices apply to Customers whose premises subtend serving wire centers in which the Company does not have co-located facilities:

a. Monthly Recurring Charges

<u>Per Line</u> <u>Bandwidth</u>	<u>Monthly Recurring Charge</u>
1.544 Mbps	\$ 1000.00
1.0 Mbps	\$ 900.00
768 Kbps	\$ 800.00
512 Kbps	\$ 700.00
384 Kbps	\$ 600.00

b. Non-Recurring Installation Charge

One-year Commitment	\$ 500.00
Two-year Commitment	\$ 250.00
Three-year Commitment	<i>no charge</i>

c. Non-Recurring Extended Loop Service Charge

Local Loop Service Charges will be assessed individually for each Customer, and will be based upon Customer location and availability of facilities and Company resources. Local Loop Service Charges will be established on an Individual Case Basis ("ICB").

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

(RT)

13.8 Affinity Program

13.8.1 Affinity Program

An organization's members will receive services at a discount and the organization will also receive a discount.

Affinity Groups include non-profit groups such as:

Trade associations
Charities
Sports teams
Special Interest Groups
Unions
Religious Congregations
Company employees

Customers must be members of the Affinity Group and they will receive a 5% discount on their monthly bill. Discounts are subtracted from the base rate prior to the computation of taxes and fees.

The Affinity Group must have a signed agreement with NuVox.

This program is available to those customers on the Broadband Business Package (RT)(N)

13.8.2 NuVox Customer Rewards is designed to reward customers for referring new business to NuVox. Customers will receive a recurring fixed dollar commission credit on their monthly invoice for a twelve-month period. This commission will be determined by the referred-customers stated monthly recurring revenue (MRR) and applied to the following credit payment. Discounts are subtracted from the base rate prior to the computation of taxes and fees.

NuVox Customer Rewards -- Credit Payment Plan

Fixed MRR Contract Value: \$200 - \$499 MRR = \$10 credit per customer
Fixed MRR Contract Value: \$500 - \$999 MRR = \$25 credit per customer
Fixed MRR Contract Value: \$1000 - \$1999 MRR = \$50 credit per customer
Fixed MRR Contract Value: \$2000 and greater MRR = \$100 credit per customer

- Credit will appear for only 12 months for "new" referred customer
- Credits will discontinue if a referred customer stops billing (AKA leaves NuVox)
- Credits cannot exceed the customer's monthly bill.

JUL 21 (RT)(N)

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY Stephen Bell
SECRETARY OF THE COMMISSION
EFFECTIVE: July 21, 2002

ISSUED: June 21, 2002

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

13.9 REMOTE FIXED CALL FORWARDING

Remote Fixed Call Forwarding is an exchange service which allows incoming calls to be forwarded to a telephone number in a distant location. The RCF has only one access path which allows only one call at a time to be forwarded. Additional Paths can be ordered to allow additional calls to be forwarded, provided the distant location is equipped to receive them. RCF requires neither a physical telephone set nor physical input by the customer to get calls forwarded.

Types:

Basic

Local

Originating number must be located within one of NuVox's call center in order for service to be provided.

13.9.1 Basic Remote Call Forwarding:

Basic RCF forwards incoming calls to a distant location or via 800 number in the United States. The RCF customer is billed long distance charges each time the call is answered. The long distance charges will appear with date, time and duration of the completed call. No caller information will be provided to the customer on the receiving end.

13.9.2 Local Remote Call Forwarding:

Local Remote Call Forwarding forwards local calls from the RCF number to another location within the calling area. No long distance charges apply. The customer will pay for the remote call forwarding and any additional paths they need to terminate calls.

13.9.3 Restrictions:

Calling Features are not available

RCF to another RCF is not allowed

No caller identification will be provided

EUCL charges are not applicable to RCF

13.9.4 Pricing:

\$12.00 per month for Remote Fixed Call Forwarding

\$8.00 per month for any additional paths

Any long distance or 800 charges that apply

Available only where facilities allow.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9(1)
BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

13.10 ISP PRI PRODUCT

Designed to offer access for regional ISPs. An ISP's existing number will be ported to the NuVox PRI. Calls to the ISP's number will allow customers of the ISP to call in and allow the ISP remote access.

Service is offered for inward calls only.

ISP must sign a one year contract.

Available only where facilities allow.

Access to ISP must come through NuVox's switch.

Pricing

Monthly Recurring Charge per PRI \$200.00

Non-recurring Charge per PRI \$200.00

800 numbers will be charged at a rate of \$.05 per minute in addition to the monthly recurring charge.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

13.11 COMPLETE VOICEProduct Description

CompleteVoice is a facilities-based voice product business line service with an optional feature set and optional hunting. This product will be provisioned through the use of T-1s and PBX trunks. Business customer must have a minimum of 8 lines/trunks to qualify for service.

Business Line Service

- o Analog, loop-start lines
- o No features
- o Long distance as below

Additional Options

- o Feature-rich lines (additional per-line charge, includes ALL features)
- o Hunting (additional per-line charge)
- o Voice-Mail available (Basic and Plus)
- o Direct-Rate available (See rates listed in Section 4.16)

Optional Features:

Call Blocking	Anonymous Call Rejection	
Call Holding	Call Forwarding Don't Answer	Calling Number / Delivery Blocking
Call Return	Call Forwarding Universal	Call Forwarding Remote Activation
Call Tracing	Call Waiting	Circular Hunting
Caller ID Deluxe	Caller ID / Calling Number Delivery	Preferred Call Forwarding
Repeat Dialing	Caller ID / Dial Number Delivery	Selective Call Screening
Three-Way Calling	Calling Name Delivery / Blocking	Speed Calling

PBX Trunk Service

- o Can be analog, analog DID, digital or digital DID.
- o DID, DOD or Two-way
- o DNIS provided if T-1 terminates in DTI card in customer's PBX

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

EFFECTIVE: June 20, 2001

PURSUANT TO 807 KAR 5011.

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

SECTION 9 (1)
BY Stephan O. Bell
SECRETARY OF THE COMMISSION

13.11.1 COMPLETE VOICE LONG DISTANCE RATES**Long distance**

Tiered rate long distance rates under current structure

- o \$0-\$250.99 billed at \$.07 per minute
- o \$251-\$1000.99 billed at \$.06 per minute
- o \$1001-\$5000.99 billed at \$.055 per minute
- o \$5001-\$15000.99 billed at \$.05 per minute
- o \$15001 and up billed at \$.045 per minute
- o All intraLATA calls are billed at \$.10 per minute (unless customer selects Direct Rate option)

No additional charges for toll-free numbers and per minute rate will follow the rates above.

13.11.2 Single Business Lines and Hunting RatesTerm Length and Installation Charge Per Line

	<u>Line Pricing</u>	<u>Features</u>	<u>Hunting Rate</u>	<u>1-yr</u>	<u>2-yr</u>	<u>3-yr</u>
Louisville	\$29.45 (1)	\$7.00	\$4.00	50.00	25.00	waived

*Existing customers will still receive their service at the lower rate of \$31.00 per month. If additional lines are added they will be at the new rate

PBX TRUNK SERVICE RATES (All Markets)

<u>Term Length and Installation Charge</u>				
<u>Monthly Recurring Charge</u>		<u>1-yr</u>	<u>2-yr</u>	<u>3-yr</u>
<u>Loop Charge</u>	\$200			
<u>Circuit Charge</u>	\$20	NA	NA	NA
<u>DID (per T-1)</u>	\$100	NA	NA	NA
<u>Per DID Number</u>	\$0.20	NA	NA	NA

Non-recurring charges maybe waived during product rollout, not to exceed two months after the date of the original tariff filing. After that time only in a competitive bid situation.

The Customer must commit to a minimum of one year of service in order to obtain this service. Customer may be subject to a penalty for early termination if service is canceled prior to the expiration of the contractual period.

13.12.1 Company Calling Cards:

Rate Per minute 0.18
Payphone Surcharge 0.25
International Surcharge 0.35

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 21 2001

ISSUED: June 21, 2001

EFFECTIVE TO 802 KAR 200.011,
SECTION 9 (1)

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

By: Stephan O. Bee
SECRETARY OF THE COMMISSION

13.13 Private Line-Voice Only

13.13.1 Product Description

The product is a standard ISDN PRI application. The product will be a full ISDN only. Fractional or per channel service will not be offered. DID will be offered as an optional service. Must have a minimum of one year term.

13.13.2 PRICINGMonthly Recurring Charge

\$20 per DID number reserved 100 DID minimum: \$20.00
Back Up D Channel for Three or more ISDN \$40.00 per

Non-recurring Charges:

	<u>Monthly Charge</u> <u>For Single ISDN</u>	<u>Monthly Charge for a 24B ISDN or</u> <u>Three ISDN's per account</u>
1-yr contract \$1,250	\$900	\$810.00
2-yr contract \$1,000	\$800	\$720.00
3-yr contract \$750	\$700	\$630.00

Single ISDN is 23B Channel and 1 D Channel.
For a 24B ISDN without a D Channel.

Long-distance will be billed at the standard tiered rate found in the CompleteVoice Section.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5011.
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

BROADBAND BUNDLE (N)**13.14.1 Description**

The Broadband Bundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various nonregulated services. Broadband Bundle customers must order a minimum of four Single Business Lines, Key System Service lines, or PBX Trunks. Customers must order all services contained in the bundle. Lines and trunks are individually described in Section 12.

13.14.2 Standard Features

The following standard features are provided on lines and trunks associated with Broadband Bundle:

- Touch-tone
- Hunting
- Call Waiting
- Call Forward – Variable
- Call Forward – Busy/Don't Answer
- Caller ID
- Three-Way Calling
- 900 Number Blocking

Other services/features not listed above can be added to the Bundle subject to the rates and conditions specified in the appropriate tariff sections.

13.14.3 Long Distance Service

- Broadband Bundle customers receive a flat inbound and outbound long distance rate of \$.07/minute. Timing of calls is in 6-second increments with a 60-second minimum call length.
 - Alternatively, qualifying customers may subscribe to special toll plans described in this tariff.
 - In order to qualify for the Broadband Bundle, all customer lines must have NuVox long distance.
 - See Section 8 of this tariff for regulations regarding long distance service.
- (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 05 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED: August 5, 2001

EFFECTIVE: September 5, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

BROADBAND BUNDLE13.14.4 Rates

Rates apply per customer location.

	Monthly Rate (1) (2)	Non-Recurring Charges
<hr/>		
Broadband Bundle Single Business Lines or Key System Service		
Flat Rate, Per Line Lexington	\$34.00	N/A
Flat Rate, Per Line Cincinnati	\$37.00	N/a
Broadband Bundle PBX Trunk Service		
Flat Rate, Per DS-O	\$34.00	N/A
Flat Rate, Per DS-O Cincinnati	\$37.00	

⁽¹⁾Includes free local calling.⁽²⁾ Customers who sign contracts for the Broadband Bundle are eligible for the "Free Month" promotion through September 14, 2001.

ISSUED: August 5, 2001

EFFECTIVE: September 5, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 05 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

13.14 Reconnection Charge

A reconnection fee of \$40.00 per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

13.15.1 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. NuVox Communications, Inc. should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

13.15.2.A Business Exchange Line Service

Business Exchange Line Service provides a facility from a Customer's location to the NuVox Communications, Inc. Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with NuVox Communications, Inc.'s Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

13.15.2.B Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the NuVox Communications, Inc. Central Office. Standard configurations include Local COTrunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. NuVox Communications, Inc. treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with NuVox Communications, Inc.'s long distance products. Installation charges also apply.

13.15.2.C Optional Business Features13.1.2.0.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

ISSUED: October 18, 2001

EFFECTIVE: November 18, 2001
PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield MO 63017

NOV 18 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: Stephan D. Blevins
SECRETARY OF THE COMMISSION

13.16 Product Descriptions, cont.

3.16.1 NuVox Communications, Inc. Business Services, cont.

3.16.2. Optional Business Features, cont.

3.16.2.0.1 Direct Inward Dial (DID) Service, cont.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

13.17 Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. NuVox Communications, Inc. will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 18 2001

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

EFFECTIVE: November 18, 2001

ISSUED: October 18, 2001

By. Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield MO 63017

BY SECRETARY OF THE COMMISSION

13.18 Long Distance Service Rates

Rate Plan 1 (Business customers utilizing between \$0 and \$250.00 in monthly usage). Rate per minute .099 (day, evening, night) No monthly fee Billed in full minute increments rounded to the next full minute. Calling card - .25 per minute. No surcharge.

Rate Plan 2 (Business customers utilizing between \$251.00 plus in monthly usage).
Rate per minute - .089 (day, evening night)
Monthly recurring fee - \$4.96 (regardless of usage)
Billed in full minute increments rounded to the next full minute.
Calling card - .25 cents per minute. No surcharge.

Rate Plan 3 Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Business 800 Rate:

Rate Per minute - .089
Monthly Recurring Fee- None
Billed in 18 second minimum and 6 second increments

N

N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 19 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

ISSUED: June 16, 2003

EFFECTIVE: JUL 19 2003
BY EXECUTIVE DIRECTOR

By. Hamilton J. Russell, III, Vice President of Regulatory Affairs
301 N. Main Street, Suite 500
Greenville SC 29601

13.19 Resold Local Service Rates

(D)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2002

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY Stephen Bell
SECRETARY OF THE COMMISSION

ISSUED: May 20, 2002

EFFECTIVE: June 20, 2002

By. Hamilton J. Russell, III, Vice President of Regulatory Affairs
301 N. Main Street, Suite 500
Greenville SC 29601

13.19 Resold Local Service Rates (Continued)

(D)

(D)

<u>Local Operator Services</u>	
Per Call customer Dialed Calling Card	\$0.76
Station collect, 3 rd Number	\$2.14
Operator Dialed Surcharge	\$0.76
Person-to-Person	\$4.66
Partially automated surcharge	\$0.48
Verification charge	\$0.99
Verification & interruption charge	\$1.46

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY Stephen Bell
SECRETARY OF THE COMMISSION

ISSUED: May 20, 2002

EFFECTIVE: June 20, 2002

By. Hamilton J. Russell, III, Vice President of Regulatory Affairs
301 N. Main Street, Suite 500
Greenville SC 29601

13.19 Local Service Rates (Continued)

(D)

Inside Wire (Monthly Recurring Charge)

\$4.28

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2002

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY Stephen B. Bell
SECRETARY OF THE COMMISSION

ISSUED: May 20, 2002

EFFECTIVE: June 20, 2002

By: Hamilton J. Russell, III, Vice President of Regulatory Affairs
301 N. Main Street, Suite 500
Greenville SC 29601

ORIGINAL PAGE NO. 13.28

13.20 Directory Listing Rates:

13.20 Directory Listing Rates:		Monthly Rate for Each Line	
Non-Published Listings		\$3.50	NPU Non-recurring set-up fee \$5.25 per line.*
Non-Listed Listings		\$1.82	NLT
Additional Listing (Business)		\$1.80	CLT
800 Service		\$1.80	SZS
Additional Listing Residential		\$1.20	RLT
Miscellaneous Listing			
Residential		\$1.80	FNA
Business		\$1.80	NAB
Cross Reference Listing			
Business		\$1.80	LLT
Residential		\$1.20	LRT
Dual Name Listing		See Additional Listing.	
Foreign Listing			
Business		\$1.80	FAL
Residence		\$1.20	FRW
Foreign Cross Reference Listing			
Business		\$1.80	FALCX
Residence		\$1.20	FRWCX
Foreign Alternate Listing			
Business		\$1.80	FALSX
Residence		\$1.20	FRWSX
Foreign Special Text			
Business		\$1.80	FALTX
Titles and Suffixes			
Residence (in excess of one)		\$1.20	XLDRX
Business		\$1.80	XLDCX
Designer Listings			
A) Designer Bold		\$2.00	LBB
B) Designer Bold Plus		\$3.00	LBBAB
C) Designer Script		\$2.00	SF8
D) Designer Script Plus		\$3.00	DLMDX
E) Designer Line Standard		\$3.00	XTL
F) Designer Line Bold		\$4.00	DMEX
G) Designer Line Script		\$4.00	DMFX

All NuVox Communications, Inc. Customers will received 5% off the above referenced rates, unless otherwise indicated.

*Actual rate

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 18 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephen D. Bell
SECRETARY OF THE COMMISSION
EFFECTIVE: November 18, 2001

ISSUED: October 18, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield MO 63017

13.21 NUBUNDLE**13.21.1** Description

NuBundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various non-regulated services. Customers must order a minimum of two Single Business Lines, Key System Service Lines, or PBX Trunks and NuVox Internet to qualify for NuBundle. Lines and trunks are individually described with in this tariff.

13.21.2 Standard and Optional Calling Features

The following standard features are provided at no additional charge on all NuBundle lines:

Toll Restriction
900 Number Blocking
Call Blocking
Three-Way Calling
Call Return
Caller ID
Call Waiting
Auto Redial

The following optional features are provided at no additional charge on NuBundle lines if the customer requests them:

Priority Call
Remote Access to Call Forwarding
Speed Dialing 30
Call Forward-Variable
Call Holding
Anonymous Call Rejection
Call Forward-Busy
Call Forward-Don't Answer
Call Forward-Busy/Don't Answer
Cancel Call Waiting
Preferred Call Forwarding
Selective Call Screening
Call Transfer Disconnect

Other services/features not listed above can be added to NuBundle subject to the rates and conditions specified in the appropriate tariff sections.

ISSUED: March 7, 2003

ISSUED BY: Hamilton Russell, III
NuVox Communications, Inc.
301 N. Main Street, Suite 500
Greenville, South Carolina 29601
Telephone: (864) 331-7500

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE: April 9, 2003
EFFECTIVE

APR 09 2003

PURSUANT TO KY P.S.C. 6.01
SECTION 9.01

BY 
EXECUTIVE DIRECTOR

NUBUNDLE**13.21.3 NuBundle Line/Trunk Rates**

Rates apply per customer location.

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract
	Per Line/Trunk, Flat Rate⁽¹⁾			
Lexington	N/A	\$46.00	\$44.00	\$42.00
Louisville	N/A	\$50.00	\$46.00	\$44.00

13.21.4 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The minutes apply per account. Minutes must be used in the current month. The 200 minutes per line cannot be used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.059/minute for intrastate calls and \$.049/minute for interstate calls. Timing of calls is in 6-second increments with a 30-second minimum call length.

See section of this tariff for regulations regarding long distance service.

ISSUED: March 7, 2003

ISSUED BY: Hamilton Russell, III
NuVox Communications, Inc.
301 N. Main Street, Suite 500
Greenville, South Carolina 29601
Telephone: (864) 331-7500

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

EFFECTIVE: April 9, 2003

APR 9 2003

PURSUANT TO KRS 261.001
SECTION 9(1)

BY Charles D. Don
EXECUTIVE DIRECTOR

13.22 COMPLETE VOICE PLUS**13.22.1 Product Description**

Complete Voice Plus is a facilities-based voice product business line service with an optional feature set and optional hunting. This product will be provisioned through the use of T-1s and PBX trunks. Business customer must have a minimum of 6 lines/trunks to qualify for service.

Per DID monthly charge is \$0.20.

The Customer must commit to a minimum of one year of service in order to obtain this service. Customer may be subject to a penalty for early termination if service is canceled prior to the expiration of the contractual period.

13.22.2 Long Distance

- Each line includes 200 minutes of inbound/outbound domestic long distance. The minutes apply per account. Minutes must be used in the current month. The 200 minutes per line cannot be used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.059/minute for intrastate calls and \$.049/minute for interstate calls. Timing of calls is in 6-second increments with a 30-second minimum call length.

See section of this tariff for regulations regarding long distance service.

13.22.3 Standard and Optional Calling Features

The following standard features are provided at no additional charge on all lines:

Toll Restriction	Call Return
900 Number Blocking	Caller ID
Call Blocking	Auto Redial
Three-Way Calling	

The following optional features are provided at no additional charge on lines if the customer requests them:

Call Waiting	Call Forward-Busy
Priority Call	Call Forward-Don't Answer
Remote Access to Call Forwarding	Call Forward-Busy/Don't Answer
Speed Dialing 30	Cancel Call Waiting
Call Forward-Variable	Preferred Call Forwarding
Call Holding	Selective Call Screening
Anonymous Call Rejection	Call Transfer Disconnect

Other services/features not listed above can be added subject to the rates and conditions specified in the appropriate tariff sections.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 11 2003

ISSUED: April 11, 2003

EFFECTIVE: May 11, 2003

ISSUED BY: Hamilton Russell, III
NuVox Communications, Inc.
301 N. Main Street, Suite 500
Greenville, South Carolina 29601

BY: 
EXECUTIVE DIRECTOR

13.22 COMPLETE VOICE PLUS (Continued)
13.22.4 Rates: Calling Area

Lexington		MONTHLY RECURRING CHARGE BY TERM		
LINES		1 YEAR	2 YEAR	3 YEAR
6 \$		325	\$ 306	\$ 288
7 \$		368	\$ 346	\$ 326
8 \$		411	\$ 386	\$ 364
9 \$		454	\$ 426	\$ 402
10 \$		497	\$ 466	\$ 440
11 \$		540	\$ 506	\$ 478
12 \$		583	\$ 546	\$ 516
13 \$		626	\$ 586	\$ 554
14 \$		669	\$ 626	\$ 592
15 \$		712	\$ 666	\$ 630
16 \$		755	\$ 706	\$ 668
17 \$		798	\$ 746	\$ 706
18 \$		841	\$ 786	\$ 744
19 \$		884	\$ 826	\$ 782
20 \$		927	\$ 866	\$ 820
21 \$		970	\$ 906	\$ 858
22 \$		1,013	\$ 946	\$ 896
23 \$		1,056	\$ 986	\$ 934
24 \$		1,099	\$ 1,026	\$ 972

Louisville		MONTHLY RECURRING CHARGE BY TERM		
LINES		1 YEAR	2 YEAR	3 YEAR
6 \$		327	\$ 308	\$ 289
7 \$		375	\$ 352	\$ 329
8 \$		423	\$ 396	\$ 369
9 \$		471	\$ 440	\$ 409
10 \$		519	\$ 484	\$ 449
11 \$		567	\$ 528	\$ 489
12 \$		615	\$ 572	\$ 529
13 \$		663	\$ 616	\$ 569
14 \$		711	\$ 660	\$ 609
15 \$		759	\$ 704	\$ 649
16 \$		807	\$ 748	\$ 689
17 \$		855	\$ 792	\$ 729
18 \$		903	\$ 836	\$ 769
19 \$		951	\$ 880	\$ 809
20 \$		999	\$ 924	\$ 849
21 \$		1,047	\$ 968	\$ 889
22 \$		1,095	\$ 1,012	\$ 929
23 \$		1,143	\$ 1,056	\$ 969
24 \$		1,191	\$ 1,100	\$ 1,009

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 11 2003

PURSUANT TO KY P.S.C. 5.011
SECTION 6.11

ISSUED: April 11, 2003

EFFECTIVE: May 11, 2003
BY: [Signature] EXECUTIVE DIRECTOR

ISSUED BY: Hamilton Russell, III
NuVox Communications, Inc.
301 N. Main Street, Suite 500
Greenville, South Carolina 29601

SECTION 6 - SPECIAL SERVICE ARRANGEMENTS

14.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. NuVox Communications, Inc. rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

ISSUED: May 20, 2001

By: Jerry Howe, President and Chief Operating Officer
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

EFFECTIVE: June 20, 2001
PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)
BY Stephan B. Bee
SECRETARY OF THE COMMISSION

NUVOX

P.O. Box 6068
Greenville, SC 29606-6068
Address Service Requested

Remittance Section

Billing Date: May 31, 2001
Account Number: XXXX
Invoice Number: 27144
Amount Due: 756.68
Amount Paid: \$

Current Charges are Past Due on June 30, 2001, after which a 1.5% per month late payment charge will be applied.

Please make Checks Payable to NuVox Communications

☐ Check Here for change of address (see reverse for details.)

296066068683

NuVox Communications
Accounts Receivable
P.O. Box 6068
Greenville SC 29606-6068

000000000000199356200106300000075668200105310000000271445

Please detach here and return the above portion with your payment

NUVOX

Account Number XXXX
Invoice Number 27144
Billing Date May 31, 2001

Account Summary

Balance Information

Previous Bill	0.00
Activity through May 31, 2001	
Payment Received - Thank You!	0.00
Late Payment Charge	0.00
Balance Forward	0.00

Current Charges For All Services

Monthly Charges	630.00
Minimum Commitment Adjustment	0.00
Other Charges and Credits	104.26
Adjustments	0.00
Long Distance Charges	6.78

Taxes

Federal Tax Included	1.84
State Tax Included	1.20
County Tax Included	12.60
City Tax Included	0.00
Unincorporated Tax Included	0.00

TOTAL CURRENT CHARGES 756.68

TOTAL AMOUNT DUE 756.68

Important Messages

NuVox Communications is a service of TriVergent.

Thinking of moving? If so, please call the NuVox Customer Care team at 1-800-800-9681 at least 60 to 90 days prior to your move. To ensure a smooth transition, please be prepared to provide the following information: new billing and service address; required changes in service; date of move.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

**To connect with customer service
please call (800) 800-9681**

NUVOX

Account Name
Sample Invoice

Account Number
XXXX

Invoice Date
May 31, 2001

Monthly Charges

Business Local /LD	May 22 - May 31	2.50
Business Local Three-Way Calling		0.00
Business Local Call Return		0.00
Business Local Call Blocking		0.00
Business Local Call Forward Universal		0.00
Business Local Repeat Dialing		0.00
Business Local Call Forward Busy Line		0.00
Business Local Call Forward Don't Answer		0.00
Business Local Telephony		0.00
Business Local Call Transfer		0.00
Business Local Answering Service Plus		2.50
Business Local Caller ID Deluxe		0.00
Business Local Call Tracing		0.00
Business Local Residential Call Hold		0.00
Business Inbound 8xx	May 22 - May 31	0.00
Business Inbound 8xx Toll Free Service		0.00

Atlanta BroadBand Bundle 6 Line	May 22 - May 31	155.00
TriVergent BroadBand Bundle-144K		155.00

Business Local /LD	Jun 01 - Jun 30	7.50
Business Local Three-Way Calling		0.00
Business Local Call Return		0.00
Business Local Call Blocking		0.00
Business Local Call Forward Universal		0.00
Business Local Repeat Dialing		0.00
Business Local Call Forward Busy Line		0.00
Business Local Call Forward Don't Answer		0.00
Business Local Telephony		0.00
Business Local Call Transfer		0.00
Business Local Answering Service Plus		7.50
Business Local Caller ID Deluxe		0.00
Business Local Call Tracing		0.00
Business Local Residential Call Hold		0.00

Business Inbound 8xx	Jun 01 - Jun 30	0.00
Business Inbound 8xx Toll Free Service		0.00

Atlanta BroadBand Bundle 6 Line	Jun 01 - Jun 30	465.00
TriVergent BroadBand Bundle-144K		465.00

Total Monthly Charges 630.00

OTHER CHARGES, CREDITS AND ADJUSTMENTS *

Business Vira Router	8.33
Business Vira Router	25.00
Service Installation Charge	0.00
PICC Charge	21.55
FCC End User Charge	49.38

Total Other Charges and Credits 104.26

Long Distance Charges

Business 1+ Long Distance Intrastate	27.40	0.41
Business 1+ Long Distance Interstate	500.50	6.37
Long Distance Charges Subtotal	527.90	6.78

Taxes*

Federal Excise Tax Charge	1.00
Federal Special Tax Charge	0.41
Federal Universal Fund Surcharge (USF) Charge	0.41
Federal Telecom Relay Service Surcharge Charge	0.02
State Sales Tax	1.20
County Tax	12.60

Taxes - cont'd

Total Taxes 15.64

Long Distance Call Detail

TELEPHONE NUMBER: XXX XXX XXXX

Reference	Date	Time	Number Called	Location	Minutes	Amount
1	05/22	14:18	864 331 7125	GREENVILLE, SC	0.3	0.00
2	05/22	14:19	864 331 8036	GREENVILLE, SC	0.3	0.00
3	05/22	14:22	864 331 7982	GREENVILLE, SC	9.9	0.00
4	05/23	09:03	219 234 2444	SOUTH BEND, IN	0.8	0.00
5	05/23	13:59	803 751 6243	COLUMBIA, SC	0.8	0.00
6	05/23	14:02	303 312 6188	DENVER, CO	5.7	0.00
7	05/23	14:18	503 326 2533	PORTLAND, OR	1.0	0.00
8	05/23	14:22	941 747 3727	BRADENTON, FL	2.5	0.00
9	05/23	14:27	941 953 1234	SARASOTA, FL	3.8	0.00
10	05/23	14:33	601 634 5140	VICKSBURG, MS	5.2	0.00
11	05/23	14:38	601 634 5140	VICKSBURG, MS	12.5	0.00
12	05/23	15:01	808 733 4114	HONOLULU, HI	1.5	0.00
13	05/23	15:04	217 761 3543	SPRINGFIELD, IL	0.3	0.00
14	05/23	15:05	217 761 3541	SPRINGFIELD, IL	0.3	0.00
15	05/23	15:07	504 278 8597	NEWORLEANS, LA	0.3	0.00
16	05/23	15:07	504 278 8597	NEWORLEANS, LA	0.3	0.00
17	05/23	15:08	207 626 4284	AUGUSTA, ME	0.4	0.00
18	05/23	15:09	207 626 4284	AUGUSTA, ME	5.1	0.00
19	05/23	15:14	410 576 6053	BALTIMORE, MD	0.3	0.00
20	05/23	15:24	504 278 8597	NEWORLEANS, LA	0.9	0.00
21	05/23	15:26	508 233 6625	NATICK, MA	0.3	0.00
22	05/23	15:26	508 233 6626	NATICK, MA	1.2	0.00
23	05/23	15:28	517 483 5624	LANSING, MI	0.4	0.00
24	05/23	15:29	517 483 5588	LANSING, MI	0.3	0.00
25	05/23	15:31	603 228 1655	CONCORD, NH	0.3	0.00
26	05/23	15:31	603 228 1339	CONCORD, NH	0.3	0.00
27	05/23	15:32	609 562 0874	FORT DIX, NJ	1.9	0.00
28	05/23	15:49	912 744 6255	MACON, GA	0.6	0.00
29	05/23	16:01	570 547 7055	MONTGOMERY, PA	0.4	0.00
30	05/23	16:02	570 547 1641	MONTGOMERY, PA	1.8	0.00
31	05/23	16:06	912 744 6255	MACON, GA	0.3	0.00
32	05/23	16:07	520 322 3631	TUCSON, AZ	1.0	0.00
33	05/24	10:18	212 637 3557	NEW YORK, NY	1.4	0.00
34	05/24	10:35	912 744 6255	MACON, GA	0.3	0.00
35	05/24	10:41	912 652 5116	SAVANNAH, GA	0.4	0.00
36	05/24	10:45	859 245 3072	LEXINGTON, KY	0.8	0.00
37	05/24	10:47	812 238 1531	TERREHAUTE, IN	0.6	0.00
38	05/24	10:58	912 744 6255	MACON, GA	0.3	0.00
39	05/24	11:01	301 317 3100	LAUREL, MD	2.0	0.00
40	05/24	11:05	606 928 6414	MEADS, KY	1.7	0.00
41	05/24	11:07	304 252 9758	BECKLEY, WV	2.2	0.00
42	05/24	11:10	312 322 0567	CHICAGO, IL	2.4	0.00
43	05/24	11:13	856 453 4015	BRIDGETON, NJ	0.3	0.00
44	05/24	11:24	202 502 3195	WASHINGTON, DC	0.7	0.00
45	05/24	11:28	859 245 3072	LEXINGTON, KY	0.6	0.00
46	05/24	11:32	912 267 2323	BRUNSWICK, GA	0.3	0.00
47	05/24	11:33	919 575 5000	CREEDMOOR, NC	1.8	0.00
48	05/24	11:35	802 240 2177	NO PHOENIX, AZ	0.5	0.00
49	05/24	11:36	802 240 2177	NO PHOENIX, AZ	0.4	0.00
50	05/24	11:38	713 387 7232	HOUSTON, TX	0.8	0.00
51	05/24	12:55	602 225 5284	PHOENIX, AZ	1.0	0.00
52	05/24	13:52	503 326 7631	PORTLAND, OR	4.2	0.00
53	05/24	14:05	601 359 3589	JACKSON, MS	2.3	0.00
54	05/24	14:12	910 457 8343	SOUTHPORT, NC	3.1	0.00
55	05/24	14:40	619 557 5360	SAN DIEGO, CA	1.6	0.00
56	05/24	14:44	321 867 7293	COCCOA, FL	0.3	0.00
57	05/24	14:49	312 886 2643	CHICAGO, IL	0.3	0.00
58	05/24	14:50	228 871 3267	GULFPORT, MS	1.6	0.00
59	05/24	14:52	405 228 5349	OKLA CITY, OK	0.3	0.00
60	05/24	15:06	305 810 5106	MIAMI, FL	0.3	0.00
61	05/24	15:12	313 228 2955	DETROIT, MI	0.6	0.00
62	05/24	15:13	850 942 9332	TALLAHASSEE, FL	0.3	0.00
63	05/25	09:12	716 626 0400	WILLIAMSVL, NY	1.5	0.00
64	05/25	09:17	813 228 2381	TAMPA, FL	0.9	0.00
65	05/25	09:33	912 327 1324	WARNERRBNS, GA	0.3	0.00
66	05/25	09:33	912 327 1319	WARNERRBNS, GA	7.9	0.00
67	05/25	10:05	859 245 3072	LEXINGTON, KY	2.0	0.00
68	05/25	10:16	919 575 5000	CREEDMOOR, NC	1.4	0.00
69	05/25	10:18	215 521 7330	PHILADELPHIA, PA	0.7	0.00
70	05/25	10:19	305 259 2339	PERDUE, NC	0.3	0.00
71	05/25	10:35	719 333 7469	COLORADO, CO	1.0	0.00
72	05/25	10:36	202 555 1212	DIR ASST, DC	1.0	0.00
73	05/25	10:38	313 228 2955	DETROIT, MI	1.9	0.00
74	05/25	10:41	850 942 9332	TALLAHASSEE, FL	0.3	0.00
75	05/25	10:41	405 228 5349	OKLA CITY, OK	0.3	0.00
76	05/25	10:50	202 354 1000	WASHINGTON, DC	6.8	0.00
77	05/25	11:08	312 353 4733	CHICAGO, IL	0.3	0.00
78	05/25	11:22	219 234 2444	SOUTH BEND, IN	3.0	0.00
79	05/25	11:37	847 381 7314	BARRINGTON, IL	1.0	0.00
80	05/25	11:39	773 286 3800	CHICAGO, IL	5.5	0.00
81	05/25	12:30	703 632 5152	PURVIS, MS	0.9	0.00
82	05/25	12:41	949 487 7510	CAPITOL, VA	0.3	0.00
83	05/25	14:13	313 226 2955	DETROIT, MI	0.00	0.00
84	05/25	14:45	626 583 3041	PASADENA, CA	0.00	0.00

RECEIVED SERVICE COMMISSION OF KENTUCKY EFFECTIVE MAY 20 2001
 BY: [Signature]
 800 800 5681

NUVOX

Account Name
Sample Invoice

Account Number
XXXX

Invoice Date
May 31, 2001

TELEPHONE NUMBER: XXX XXX XXXX - cont'd

Reference	Date	Time	Number Called	Location	Minutes	Amount
85	05/29	09:18	901 874 3099	MILINGTON ,TN	13.5	0.00
86	05/29	10:14	662 282 7760	MANTACHIE ,MS	12.1	0.00
87	05/29	11:22	859 745 3114	WINCHESTER ,KY	3.8	0.00
88	05/29	11:32	410 962 6200	BALTIMORE ,MD	0.4	0.00
89	05/29	11:47	702 798 2558	LAS VEGAS ,NV	0.5	0.00
90	05/29	11:47	702 798 2557	LAS VEGAS ,NV	4.4	0.00
91	05/29	12:41	813 223 6300	TAMPA ,FL	2.7	0.00
92	05/29	12:50	941 277 9455	FORT MYERS ,FL	5.0	0.00
93	05/29	12:56	561 820 2354	WPALMBEACH ,FL	2.4	0.00
94	05/29	13:06	912 744 6255	MACON ,GA	0.3	0.00
95	05/29	13:06	520 407 2300	TUCSON ,AZ	2.7	0.00
96	05/29	13:11	312 353 4733	CHICAGO ,IL	0.3	0.00
97	05/29	13:12	904 823 0652	STAUGUSTIN ,FL	0.3	0.00
98	05/29	13:14	859 255 6812	LEXINGTON ,KY	5.2	0.00
99	05/29	13:37	859 245 3072	LEXINGTON ,KY	0.3	0.00
100	05/29	13:50	850 942 9332	TALLAHASSEE ,FL	0.3	0.00
101	05/29	13:55	334 690 2518	MOBILE ,AL	0.3	0.00
102	05/29	13:57	214 905 5280	DALLAS ,TX	1.9	0.00
103	05/29	13:59	334 555 1212	DIR ASST ,AL	1.0	0.00
104	05/29	14:00	863 555 1212	DIR ASST ,FL	2.0	0.00
105	05/29	14:01	561 993 3836	BELLEGLADE ,FL	0.5	0.00
106	05/29	14:19	816 964 1414	MARION ,IL	0.3	0.00
107	05/29	14:20	863 983 8175	CLEWISTON ,FL	0.3	0.00
108	05/29	14:21	312 353 5571	CHICAGO ,IL	1.3	0.00
109	05/29	14:24	410 962 6200	BALTIMORE ,MD	0.4	0.00
110	05/29	14:26	813 228 2381	TAMPA ,FL	0.3	0.00
111	05/29	14:26	708 371 7300	BLUEISLAND ,IL	3.8	0.00
112	05/29	14:31	361 786 3576	THREERIVRS ,TX	0.7	0.00
113	05/29	14:40	562 980 3140	LONG BEACH ,CA	0.5	0.00
114	05/29	14:54	617 357 9500	BOSTON ,MA	0.3	0.00
115	05/29	14:56	415 744 1530	SAN FRAN ,CA	1.1	0.00
116	05/29	14:59	205 313 1759	BIRMINGHAM ,AL	0.3	0.00
117	05/29	15:00	312 353 5571	CHICAGO ,IL	0.3	0.00
118	05/29	15:04	312 353 4733	CHICAGO ,IL	0.3	0.00
119	05/29	15:05	202 927 0730	WASHINGTON ,DC	2.7	0.00
120	05/29	15:16	312 983 9100	CHICAGO ,IL	4.1	0.00
121	05/29	15:23	219 234 2444	SOUTH BEND ,IN	4.8	0.00
122	05/29	15:33	662 282 7760	MANTACHIE ,MS	0.3	0.00
123	05/29	15:57	813 223 6300	TAMPA ,FL	0.3	0.00
124	05/29	16:02	915 263 6699	BIG SPRING ,TX	1.4	0.00
125	05/30	09:42	334 213 7556	MONTGOMERY ,AL	0.8	0.00
126	05/30	10:01	305 555 1212	DIR ASST ,FL	1.0	0.00
127	05/30	10:02	305 577 0010	MIAMI ,FL	2.0	0.00
128	05/30	10:12	912 744 6255	MACON ,GA	2.0	0.00
129	05/30	12:09	201 489 9899	HACKENSACK ,NJ	0.8	0.00
130	05/30	12:39	202 269 7543	WASHINGTON ,DC	1.4	0.00
131	05/30	13:04	409 727 8187	NOLDFPTNCHS ,TX	1.9	0.00
132	05/30	13:06	409 727 8187	NOLDFPTNCHS ,TX	1.0	0.00
133	05/30	13:20	212 240 9656	NEW YORK ,NY	3.7	0.00
134	05/30	14:35	757 623 6200	NORFOLK ,VA	0.9	0.00
135	05/30	14:48	850 942 9332	TALLAHASSEE ,FL	0.3	0.00
136	05/30	14:49	520 228 3488	TUCSON ,AZ	0.3	0.00
137	05/31	08:38	850 942 9332	TALLAHASSEE ,FL	0.3	0.03
138	05/31	09:30	219 272 7508	SOUTH BEND ,IN	9.7	0.68
139	05/31	10:22	630 852 8900	DOWNSGRV ,IL	0.6	0.05
140	05/31	10:46	478 327 1319	WARNERRBNS ,GA	5.4	0.38
141	05/31	11:31	206 553 2956	SEATTLE ,WA	0.3	0.03
142	05/31	11:32	410 962 6200	BALTIMORE ,MD	0.4	0.03
143	05/31	11:33	334 690 3358	MOBILE ,AL	0.3	0.03
144	05/31	11:34	562 980 3140	LONG BEACH ,CA	1.9	0.14
145	05/31	11:40	619 557 5360	SAN DIEGO ,CA	0.6	0.05
146	05/31	11:42	312 353 5571	CHICAGO ,IL	0.3	0.03
147	05/31	11:43	520 881 2323	TUCSON ,AZ	1.6	0.12
148	05/31	11:45	850 934 9246	GULFBREEZE ,FL	4.2	0.30
149	05/31	11:50	863 385 6306	SEBRING ,FL	1.0	0.07
150	05/31	11:52	813 228 2381	TAMPA ,FL	0.6	0.05
151	05/31	11:54	415 744 1530	SAN FRAN ,CA	0.8	0.06
152	05/31	11:55	615 344 2759	NASHVILLE ,TN	0.9	0.07
153	05/31	11:56	719 554 5395	COLORDOSPG ,CO	4.5	0.32
154	05/31	14:34	312 886 2643	CHICAGO ,IL	4.7	0.33
155	05/31	14:46	305 810 5106	MIAMI ,FL	7.6	0.54
156	05/31	14:58	410 962 6200	BALTIMORE ,MD	0.4	0.03
157	05/31	14:59	208 422 4214	BOISE ,ID	2.6	0.19
158	05/31	15:05	415 744 1530	SAN FRAN ,CA	0.7	0.05
159	05/31	15:06	413 253 8250	AMHERST ,MA	0.5	0.04
160	05/31	15:07	413 253 8223	AMHERST ,MA	0.3	0.03
161	05/31	15:07	413 253 8250	AMHERST ,MA	0.3	0.03
162	05/31	15:08	413 253 8220	AMHERST ,MA	0.7	0.07
163	05/31	15:09	413 253 8257	AMHERST ,MA	0.35	0.03
164	05/31	15:28	859 245 3072	LEXINGTON ,KY	0.3	0.03
165	05/31	15:33	334 690 3358	MOBILE ,AL	0.3	0.03
166	05/31	15:50	863 385 6306	SEBRING ,FL	1.8	0.13

Total for 404 373 2548

SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

TELEPHONE NUMBER: XXX XXX XXXX

Reference	Date	Time	Number Called	Location	Minutes	Amount
167	05/23	14:46	904 823 0673	STAUGUSTIN ,FL	2.5	0.00
168	05/24	13:55	256 235 6745	ANNISTON ,AL	1.5	0.00
169	05/25	10:36	312 849 2227	CHICAGO ,IL	2.1	0.00
170	05/29	12:45	813 223 6300	TAMPA ,FL	1.0	0.00
171	05/29	12:54	208 422 4214	BOISE ,ID	0.9	0.00
172	05/31	14:39	912 652 5116	SAVANNAH ,GA	0.3	0.03
173	05/31	15:07	850 452 2660	PENSACOLA ,FL	1.1	0.08
174	05/31	15:09	787 253 4787	ISLA VERDE ,PR	2.9	0.21
Total for 404 373 0604					12.3	0.32

TELEPHONE NUMBER: XXX XXX XXXX

Reference	Date	Time	Number Called	Location	Minutes	Amount
175	05/23	13:11	415 552 5835	SAN FRAN ,CA	16.1	0.00
176	05/23	14:06	202 927 0510	WASHINGTON ,DC	0.9	0.00
177	05/23	14:07	202 927 0510	WASHINGTON ,DC	10.7	0.00
178	05/23	14:21	804 980 8275	CHARLOTSVL ,VA	0.8	0.00
179	05/24	12:54	602 225 5284	PHOENIX ,AZ	0.4	0.00
180	05/24	12:57	505 842 3403	ALBUQUERQUE ,NM	16.7	0.00
181	05/24	14:15	703 805 5200	ALEXANDRIA ,VA	0.6	0.00
182	05/24	14:24	505 842 3803	ALBUQUERQUE ,NM	9.2	0.00
183	05/24	15:47	602 225 5284	PHOENIX ,AZ	0.5	0.00
184	05/25	15:23	702 798 2564	LAS VEGAS ,NV	1.1	0.00
185	05/30	15:53	703 632 5152	QUANTICO ,VA	1.2	0.00
186	05/31	14:44	214 767 2478	DALLAS ,TX	0.7	0.05
187	05/31	14:48	214 767 3992	DALLAS ,TX	0.6	0.05
188	05/31	14:59	787 766 5206	RIOPIEDRAS ,PR	19.4	1.36
189	05/31	15:22	504 523 0154	NEWORLEANS ,LA	1.3	0.10
Total for 404 373 0609					80.2	1.56

TELEPHONE NUMBER: XXX XXX XXXX

Reference	Date	Time	Number Called	Location	Minutes	Amount
190	05/23	14:18	312 651 9824	CHICAGO ,IL	1.3	0.00
191	05/23	14:44	703 632 5167	QUANTICO ,VA	1.1	0.00
192	05/24	11:07	301 468 2480	KENSINGTON ,MD	0.7	0.00
193	05/24	11:08	703 352 9695	VIENNA ,VA	0.8	0.00
194	05/24	11:10	202 261 6767	WASHINGTON ,DC	0.8	0.00
195	05/24	11:11	202 269 7048	WASHINGTON ,DC	0.7	0.00
196	05/25	12:26	708 597 8686	BLUEISLAND ,IL	1.6	0.00
197	05/25	12:39	402 965 3338	OMAHA ,NE	1.2	0.00
198	05/25	15:17	719 333 3965	COLORDOSPG ,CO	0.8	0.00
199	05/29	14:32	787 253 4706	ISLA VERDE ,PR	0.8	0.00
200	05/30	14:50	202 269 7048	WASHINGTON ,DC	0.7	0.00
201	05/30	16:01	202 269 7048	WASHINGTON ,DC	0.9	0.00
202	05/30	17:07	719 333 7660	COLORDOSPG ,CO	0.7	0.00
203	05/31	11:41	858 481 0178	DEL MAR ,CA	0.8	0.06
204	05/31	11:42	858 454 3339	LA JOLLA ,CA	1.1	0.08
205	05/31	13:24	727 822 1985	STPETERSBG ,FL	0.8	0.06
206	05/31	13:26	505 984 8973	SANTA FE ,NM	0.7	0.05
207	05/31	13:28	941 358 7137	SARASOTA ,FL	0.3	0.03
208	05/31	13:29	941 358 7137	SARASOTA ,FL	0.9	0.07
209	05/31	13:30	941 747 9407	BRADENTON ,FL	0.7	0.05
210	05/31	14:31	858 481 0178	DEL MAR ,CA	0.8	0.06
Total for 404 373 6724					18.2	0.46

TELEPHONE NUMBER: XXX XXX XXXX

Reference	Date	Time	Number Called	Location	Minutes	Amount
211	05/23	09:32	812 289 8923	TAMPA ,FL	13.4	0.00
212	05/23	11:03	562 980 3140	LONG BEACH ,CA	1.2	0.00
213	05/23	11:05	208 422 4214	BOISE ,ID	0.3	0.00
214	05/23	11:06	304 876 7263	SHEPHEDESTN ,WV	0.7	0.00
215	05/23	11:07	850 942 9332	TALLAHASSE ,FL	0.3	0.00
216	05/23	11:08	719 558 4733	COLORDOSPG ,CO	0.3	0.00
217	05/23	11:09	617 357 9500	BOSTON ,MA	0.4	0.00
218	05/23	11:10	615 344 2759	NASHVILLE ,TN	0.3	0.00
219	05/23	11:39	562 980 3140	LONG BEACH ,CA	6.0	0.00
220	05/23	11:45	562 980 3140	LONG BEACH ,CA	3.7	0.00
221	05/23	14:41	916 854 3413	SACRAMENTO ,CA	0.3	0.00
222	05/23	14:41	860 524 4915	HARTFORD ,CT	2.3	0.00
223	05/23	14:50	808 733 4114	HONOLULU ,HI	8.8	0.00
224	05/23	15:04	217 761 3712	SPRINGFLO ,IL	0.3	0.00
225	05/23	15:42	615 313 3028	NASHVILLE ,TN	0.3	0.00
226	05/24	10:48	812 238 1531	TERREHAUTE ,IN	8.1	0.00
227	05/24	14:17	202 927 3377	WASHINGTON ,DC	1.1	0.00
228	05/24	14:18	202 555 1212	DIR ASST ,DC	1.0	0.00
229	05/24	14:19	202 354 1000	WASHINGTON ,DC	2.1	0.00
230	05/25	09:22	478 327 1616	WARNERRBNS ,GA	9.0	0.00
231	05/25	09:41	505 474 1550	SANTA FE ,NM	0.8	0.00
232	05/25	10:22	663 385 8306	SEBRING ,FL	0.7	0.00
233	05/25	10:34	662 282 7760	MANTACHIE ,MS	10.7	0.00
234	05/25	11:03	312 353 4733	CHICAGO ,IL	0.3	0.00
235	05/25	11:26	520 407 2300	TUCSON ,AZ	0.4	0.00
236	05/25	12:14	262 798 8780	MILWAUKEE ,WI	0.9	0.00
237	05/25	12:14	262 786 8710	MILWAUKEE ,WI	3.5	0.00
238	05/25	13:59	219 234 2444	SOUTH BEND ,IN	2.4	0.00
239	05/25	14:01	719 333 7469	COLORDOSPG ,CO	10.4	0.00
240	05/29	11:48	850 942 9332	TALLAHASSE ,FL	0.3	0.00

NUVOX

Account Name
Sample Invoice

Account Number
XXXX

Invoice Date
May 31, 2001

TELEPHONE NUMBER: XXX XXX XXXX - cont'd

Reference	Date	Time	Number Called	Location	Minutes	Amount
241	05/29	11:55	304 876 7263	SHEPHERDSTN ,WV	1.3	0.00
242	05/29	13:08	859 255 6812	LEXINGTON ,KY	4.4	0.00
243	05/29	13:46	847 319 8407	LA GRANGE ,IL	0.3	0.00
244	05/29	13:50	417 837 1756	SPRINGFLD ,MO	2.1	0.00
245	05/29	14:17	847 319 8407	LA GRANGE ,IL	0.3	0.00
246	05/29	14:28	602 240 2177	NO PHOENIX ,AZ	0.6	0.00
247	05/29	14:29	219 234 2444	SOUTH BEND ,IN	0.3	0.00
248	05/29	14:59	312 886 2643	CHICAGO ,IL	1.0	0.00
249	05/29	15:25	941 358 7137	SARASOTA ,FL	2.1	0.00
250	05/30	09:52	713 228 6262	HOUSTON ,TX	0.6	0.00
251	05/30	09:53	713 555 1212	DIR ASST ,TX	1.0	0.00
252	05/30	09:55	713 221 5400	HOUSTON ,TX	1.6	0.00
253	05/30	10:41	334 690 2518	MOBILE ,AL	0.9	0.00
254	05/30	10:43	561 993 3836	BELLEGLADE ,FL	2.3	0.00
255	05/30	10:46	561 555 1212	DIR ASST ,FL	1.0	0.00
256	05/30	10:47	561 655 8944	WPALMBEACH ,FL	5.8	0.00
257	05/31	14:40	206 553 2956	SEATTLE ,WA	1.7	0.12
258	05/31	14:55	936 639 8515	LUFKIN ,TX	0.3	0.03
Total for 404 373 8742					117.7	0.15
Total for TELEPHONE					527.9	6.78
Total Usage					527.90	6.78

* = Unregulated Charges. Failure to pay these items will not result in termination of your local/l'd service.

BCCODE30F9

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

NUVOX

Account Name
Sample Invoice

Account Number
XXXX

Invoice Date
May 31, 2001

MANAGEMENT REPORTS

TERM_AREA_CODE/STATE

Term	Area Code/State	CALLS		MINUTES		Amount
		#Calls	% of Total	Minutes	% of Total	
201	NEW JERSEY	1	0.39%	0.80	0.15%	0.00
202	WASHINGTON DC	14	5.43%	31.50	5.97%	0.00
205	ALABAMA	1	0.39%	0.30	0.06%	0.00
206	WASHINGTON	2	0.78%	2.00	0.38%	0.15
207	MAINE	2	0.78%	5.50	1.04%	0.00
208	IDAHO	3	1.16%	3.80	0.72%	0.19
212	NEW YORK	2	0.78%	5.10	0.97%	0.00
214	TEXAS	3	1.16%	3.20	0.61%	0.10
215	PENNSYLVANIA	1	0.39%	0.70	0.13%	0.00
217	ILLINOIS	3	1.16%	0.90	0.17%	0.00
219	INDIANA	6	2.33%	21.00	3.98%	0.68
228	MISSISSIPPI	1	0.39%	1.60	0.30%	0.00
256	ALABAMA	1	0.39%	1.50	0.28%	0.00
282	WISCONSIN	2	0.78%	4.40	0.83%	0.00
301	MARYLAND	2	0.78%	2.70	0.51%	0.00
303	COLORADO	1	0.39%	5.70	1.08%	0.00
304	WEST VIRGINIA	3	1.16%	4.20	0.80%	0.00
305	FLORIDA	5	1.94%	11.20	2.12%	0.54
312	ILLINOIS	14	5.43%	19.00	3.60%	0.36
313	MICHIGAN	3	1.16%	5.20	0.99%	0.00
321	FLORIDA	1	0.39%	0.30	0.06%	0.00
334	ALABAMA	6	2.33%	3.60	0.68%	0.06
361	TEXAS	1	0.39%	0.70	0.13%	0.00
402	NEBRASKA	1	0.39%	1.20	0.23%	0.00
405	OKLAHOMA	2	0.78%	6.40	1.21%	0.00
409	TEXAS	2	0.78%	2.90	0.55%	0.00
410	MARYLAND	5	1.94%	1.90	0.36%	0.06
413	MASSACHUSETTS	5	1.94%	7.10	1.34%	0.52
415	CALIFORNIA	4	1.55%	18.70	3.54%	0.11
417	MISSOURI	1	0.39%	2.10	0.40%	0.00
478	GEORGIA	2	0.78%	14.40	2.73%	0.38
503	OREGON	2	0.78%	5.20	0.99%	0.00
504	LOUISIANA	4	1.55%	2.80	0.53%	0.10
505	NEW MEXICO	4	1.55%	27.40	5.19%	0.05
508	MASSACHUSETTS	2	0.78%	1.50	0.28%	0.00
517	MICHIGAN	2	0.78%	0.70	0.13%	0.00
520	ARIZONA	5	1.94%	6.00	1.14%	0.12
561	FLORIDA	5	1.94%	12.00	2.27%	0.00
562	CALIFORNIA	5	1.94%	13.30	2.52%	0.14
570	PENNSYLVANIA	2	0.78%	2.20	0.42%	0.00
601	MISSISSIPPI	3	1.16%	20.00	3.79%	0.00
602	ARIZONA	6	2.33%	3.40	0.64%	0.00
603	NEW HAMPSHIRE	2	0.78%	0.60	0.11%	0.00
606	KENTUCKY	1	0.39%	1.70	0.32%	0.00
609	NEW JERSEY	1	0.39%	1.90	0.36%	0.00
615	TENNESSEE	3	1.16%	1.50	0.28%	0.07
617	MASSACHUSETTS	2	0.78%	0.70	0.13%	0.00
618	ILLINOIS	1	0.39%	0.30	0.06%	0.00
619	CALIFORNIA	2	0.78%	2.20	0.42%	0.05
626	CALIFORNIA	1	0.39%	1.10	0.21%	0.00
630	ILLINOIS	1	0.39%	0.60	0.11%	0.05
662	MISSISSIPPI	3	1.16%	23.10	4.38%	0.00
702	NEVADA	3	1.16%	6.00	1.14%	0.00
703	VIRGINIA	5	1.94%	4.60	0.87%	0.00
708	ILLINOIS	2	0.78%	5.40	1.02%	0.00
713	TEXAS	4	1.55%	4.00	0.76%	0.00
716	NEW YORK	1	0.39%	1.50	0.28%	0.00
719	COLORADO	6	2.33%	17.70	3.35%	0.32
727	FLORIDA	1	0.39%	0.60	0.15%	0.06
757	VIRGINIA	1	0.39%	0.90	0.17%	0.00
773	ILLINOIS	1	0.39%	5.30	1.00%	0.00
787	PUERTO RICO	3	1.16%	23.10	4.38%	1.57
803	SOUTH CAROLINA	1	0.39%	0.80	0.15%	0.00
804	VIRGINIA	1	0.39%	0.80	0.15%	0.00
808	HAWAII	2	0.78%	10.10	1.91%	0.00
812	INDIANA	2	0.78%	8.70	1.65%	0.00
813	FLORIDA	7	2.71%	19.20	3.64%	0.05
847	ILLINOIS	3	1.16%	2.00	0.38%	0.00
850	FLORIDA	9	3.49%	7.40	1.40%	0.41
856	NEW JERSEY	1	0.39%	0.30	0.06%	0.00
858	CALIFORNIA	3	1.16%	2.70	0.51%	0.20
859	KENTUCKY	8	3.10%	17.40	3.30%	0.03
860	CONNECTICUT	1	0.39%	2.30	0.44%	0.00
863	FLORIDA	5	1.94%	5.80	1.10%	0.20
864	SOUTH CAROLINA	3	1.16%	10.50	1.99%	0.00
901	TENNESSEE	1	0.39%	13.50	2.56%	0.00
904	FLORIDA	2	0.78%	2.80	0.53%	0.00
910	NORTH CAROLINA	1	0.39%	3.10	0.59%	0.00
912	GEORGIA	11	4.26%	13.00	2.46%	0.03
915	TEXAS	1	0.39%	1.40	0.27%	0.00
916	CALIFORNIA	1	0.39%	0.30	0.06%	0.00
919	NORTH CAROLINA	2	0.78%	3.00	0.57%	0.00
936	TEXAS	1	0.39%	0.30	0.06%	0.03
941	FLORIDA	7	2.71%	15.10	2.86%	0.15
949	CALIFORNIA	1	0.39%	0.30	0.06%	0.00
TOTAL:		258	100.00%	527.90	100.00%	6.78

Product Usg

	#Calls	Minutes	Amount	Min/Call	\$/Min	\$/Call
INTERSTATE	155	281.40	3.91	1.82	0.01	0.03
INTRASTATE	11	18.10	0.38	1.65	0.02	0.03
TOTAL:	166	299.50	4.29	1.80	0.01	0.03

Product Usg

	#Calls	Minutes	Amount	Min/Call	\$/Min	\$/Call
INTERSTATE	7	12.00	0.29	1.71	0.02	0.04
INTRASTATE	1	0.30	0.03	0.30	0.10	0.03
TOTAL:	8	12.30	0.32	1.54	0.03	0.04

Product Usg

	#Calls	Minutes	Amount	Min/Call	\$/Min	\$/Call
INTERSTATE	15	80.20	1.56	5.35	0.02	0.10
TOTAL:	15	80.20	1.56	5.35	0.02	0.10

Product Usg

	#Calls	Minutes	Amount	Min/Call	\$/Min	\$/Call
INTERSTATE	21	18.20	0.46	0.87	0.03	0.02
TOTAL:	21	18.20	0.46	0.87	0.03	0.02

Product Usg

	#Calls	Minutes	Amount	Min/Call	\$/Min	\$/Call
INTERSTATE	47	108.70	0.15	2.31	0.00	0.00
INTRASTATE	1	9.00	0.00	9.00	0.00	0.00
TOTAL:	48	117.70	0.15	2.45	0.00	0.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 2001

PURSUANT TO 807 KAR 50.11,
SECTION 9 (1)

BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

BCCODE30F9